



## Adobe Creative Cloud for Enterprise + San Jose State University: Installation and Resource Guide

San Jose State University access to Adobe creative products is available for eligible faculty, staff, students, and administrators via the Adobe Creative Cloud for Enterprise. After completing the Adobe request form, access will require you to login with your San Jose State University credentials, including your SJSU email and SJSUOne credentials, to access, download, and install Creative Cloud applications. Key benefits of accessing Adobe Creative Cloud include:

- **Latest and greatest-** Get the latest versions of Adobe’s creative desktop apps — including Photoshop CC, Illustrator CC, InDesign CC, and all-new Experience Design CC (Beta).
- **Stay connected-** Adobe CreativeSync automatically connects your desktop and mobile apps and cloud services, keeping all your assets up to date and at your fingertips so you can deliver faster.
- **Search efficiency-** Jump-start any creative project with access to millions of curated, royalty-free photos, graphics, templates, 3D assets, videos, and our Premium collection—right inside your Creative Cloud apps via Adobe Stock for enterprise. You'll get up to 10x efficiency gains, over working with common stock services.
- **Iterate faster-** Spend more time being creative and less time on mundane tasks thanks to productivity features across the entire Creative Cloud for enterprise platform.
- **Personalization for you-** View in-app learning content, which over time will provide personalized learning content based on how the application is used.

The applications are installed and run on your desktop, just like any other desktop application. [The first time you download any of the individual creative apps](#), you automatically download Creative Cloud for your desktop. You use the Creative Cloud desktop app to access, download, and update any of the individual creative applications.

**Note:** *If you are already accessing the Creative Cloud application via an Adobe ID, you will have the option to login with either your Adobe ID or Federated ID (i.e. organization credentials) once the migration occurs. If you have any content stored under your Adobe ID, you can [follow the steps here to migrate this content](#) to your new Enterprise account.*

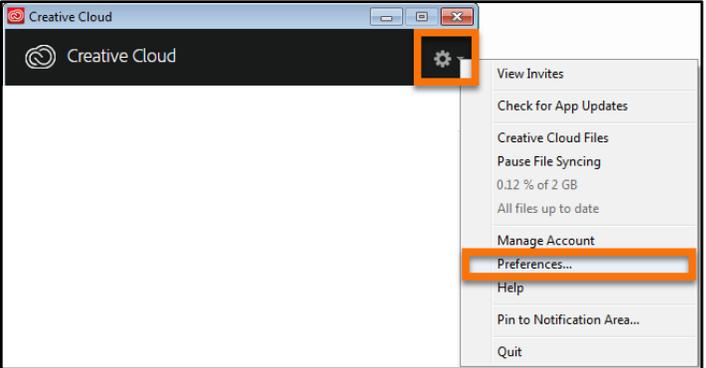
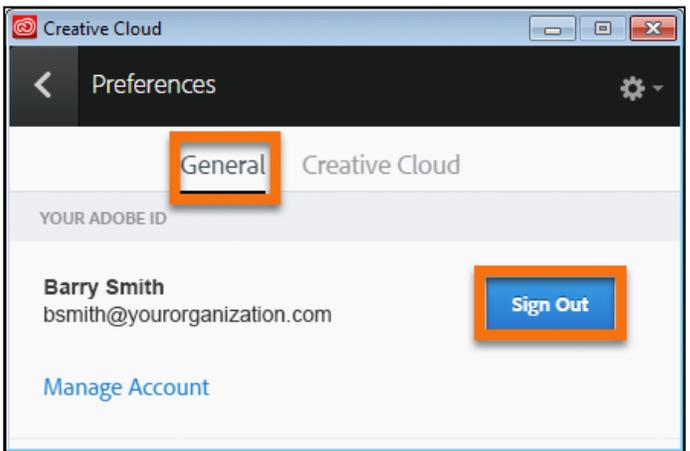
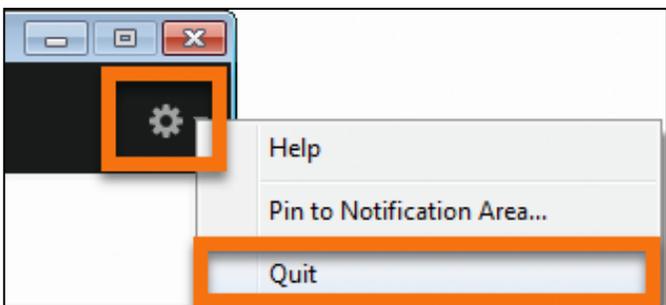
### Getting Started

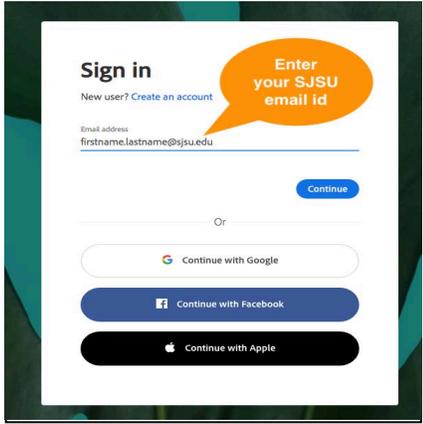
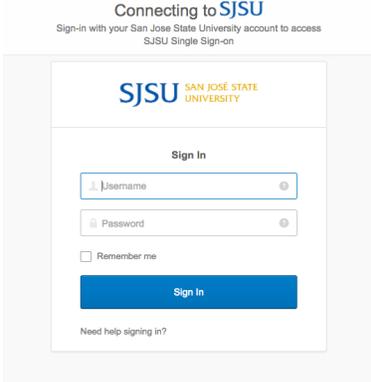
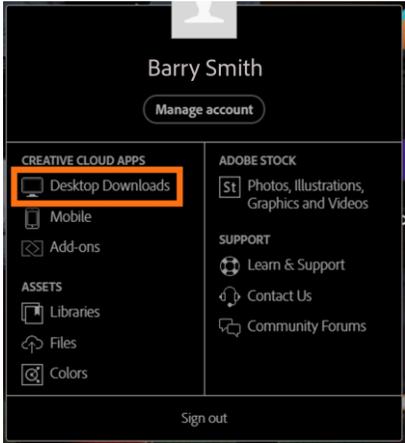
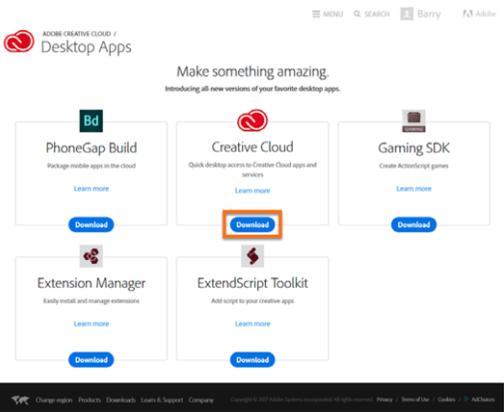
Familiarize yourself with the Adobe Creative Cloud for Enterprise at the links below to get the most use out of your access.

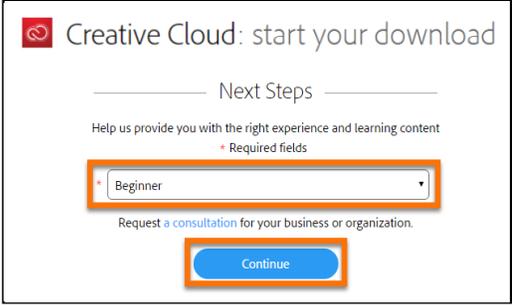
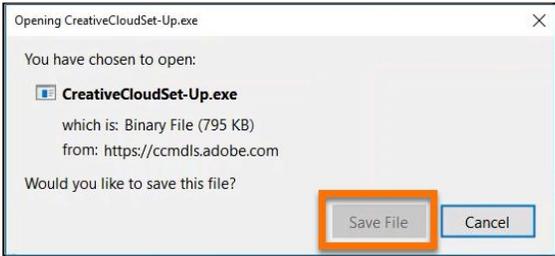
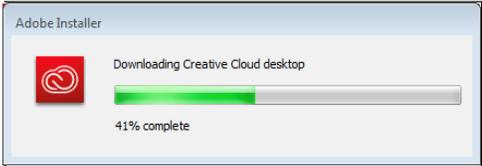
- [User Guide](#)- Get quick answers and step-by-step instructions for downloading and accessing the Creative Cloud.
- [Beginner’s Guide](#)- Learn the basics and start your first project.
- [Tutorials](#)- Find tutorials to help you expand your skills.
- [Migrating Assets](#)- Migrate content from your existing Adobe ID account to your Federated ID (or organization) account with a few easy steps.

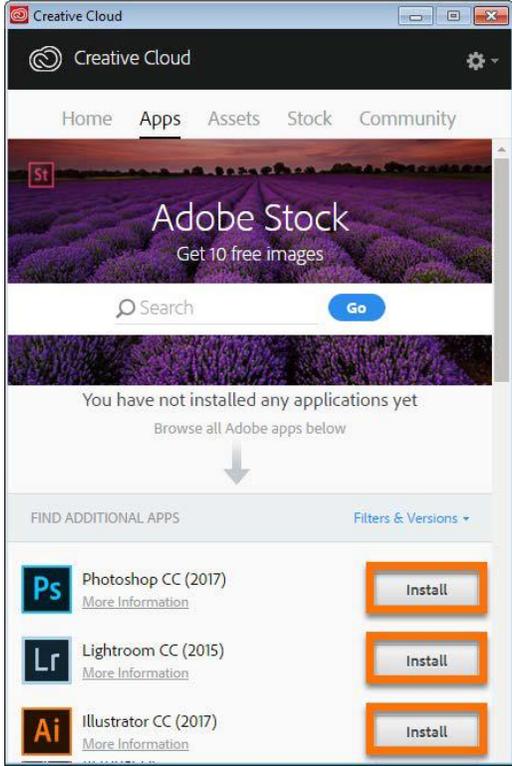
If you need assistance or have any questions, please contact eCampus at [ecampus@sjsu.edu](mailto:ecampus@sjsu.edu) or 408.924.2337.

## Step-by-Step Creative Cloud Desktop Installation Guide

Step	Directions	Screenshot Example
1	If you have the Adobe Creative Cloud desktop app installed on your computer today, open the application. If you do not have it installed, skip to Step 2.	
	Go to the Settings menu (gear icon) and select <b>Preferences</b> .	 <p>The screenshot shows the Creative Cloud desktop application window. The title bar reads 'Creative Cloud'. The main content area is mostly empty. A settings menu is open, showing options like 'View Invites', 'Check for App Updates', 'Creative Cloud Files', 'Pause File Syncing', '0.12 % of 2 GB', 'All files up to date', 'Manage Account', 'Preferences...', 'Help', 'Pin to Notification Area...', and 'Quit'. The 'Preferences...' option is highlighted with an orange box.</p>
	On the General tab, click on <b>Sign Out</b> .	 <p>The screenshot shows the 'Preferences' window in the Creative Cloud desktop application. The title bar reads 'Creative Cloud'. The main content area shows the 'General' tab selected. Below the tab, it displays 'YOUR ADOBE ID' and the user's name 'Barry Smith' with the email 'bsmith@yourorganization.com'. A blue 'Sign Out' button is visible on the right side, highlighted with an orange box. There is also a 'Manage Account' link.</p>
	Click on the Settings menu (gear icon), click on <b>Quit</b> .	 <p>This is a close-up screenshot of the settings menu from the previous step. The 'Quit' option at the bottom of the menu is highlighted with an orange box.</p>
2	Navigate to <a href="https://www.adobe.com">https://www.adobe.com</a>	
3	Click on the <b>Sign In</b> link located in the upper right corner of the page.	 <p>The screenshot shows the top navigation bar of the Adobe website. It includes links for 'Business Solutions', 'Support', a search icon, and a 'Sign In' button. The 'Sign In' button is highlighted with an orange box.</p>

<p>4</p>	<p>On the Adobe ID Sign In window, type in your San Jose State University email address, and press Continue.</p>	
<p>5</p>	<p>This will redirect you to the SJSUOne Login page. Please login using your SJSU Id and Password.</p>	
<p>6</p>	<p>On the Adobe web site, click on <b>Desktop Downloads</b>.</p>	
<p>7</p>	<p>Click on the Download button for Creative Cloud.</p>	

8	<p>If you are taken to a screen asking for your skill level, choose an option that best describes you and press <b>Continue</b>.</p>	
9	<p>If prompted to save the install file, click <b>Save File</b> in the pop-up window.</p>	
10	<p>Once the file is downloaded, locate and launch the install file. Wait for the installer to download the entire package and install the app.</p>	
11	<p>When installation is complete, the Creative Cloud desktop app should open automatically. If it does not, manually open the Creative Cloud desktop app from your desktop.</p>	
12	<p>If prompted to login, enter your <code>firstname.lastname@sjsu.edu</code> address and wait for a redirection to the San Jose State University login page. Enter your enterprise email address and password.</p>	

<p>13</p>	<p>Click on the <b>Apps</b> tab to preview the list of products available to you. Choose which products you would like to install, and click on <b>Install</b> for each. If you choose more than one, the apps will install in the order that you selected them.</p> <p>Note that you should wait for the apps to install completely. If you are prompted to update your apps, select <b>Yes</b> to ensure you have the latest version of the product license.</p>	
<p>14</p>	<p>Once complete, each installed app will provide an Open button; click on the <b>Open</b> button to launch the apps from the Creative Cloud desktop app OR from the Start menu on the application folder.</p>	