

**Division of Student Affairs
San Jose State University
Assessment Philosophy**

The Division of Student Affairs at San Jose State University plans and implements curricular and co-curricular student programs and services that support the university's student learning outcomes and overall mission. Our commitment to transformative student programs and services aligns with the CSU's Graduation Initiative 2025 established to remove the obstacles to student success. To ensure that our programs and services are contributing to student development and learning, our departments create department goals, learning and operational outcomes and assessment plans that emphasize the collection of data and information from multiple sources to determine whether the outcomes have been met. Our emphasis is on using assessment results to improve and/or change our programs and services to better serve students and to improve student development, learning, and success.

Each department in Student Affairs has a mission, goals and assessment section within their department website. This section of the Student Affairs website contains information on our overall assessment process and links to multiple-year institutional effectiveness reports as well as annual department reports. Student Affairs utilizes an external vendor for assessment support and survey technology.