

SJSU Transportation Solutions Fall 2009 Student Commute Survey Report

1 Survey

Transportation Solutions (TS) completed its ninth annual survey administered at the end of fall 2009 semester. This was TS's seventh online survey using zoomerang.com. The survey provided significant results that prove this department's effectiveness in reducing reliance on single occupant vehicles and meeting the modal shift targets.

The survey instrument was the same as the one used in the fall 2008 commute survey. The survey questionnaire was approved by TS grant source, the Bay Area Air Quality Management District's Transportation Fund for Clean Air (TFCA Regional Funds).

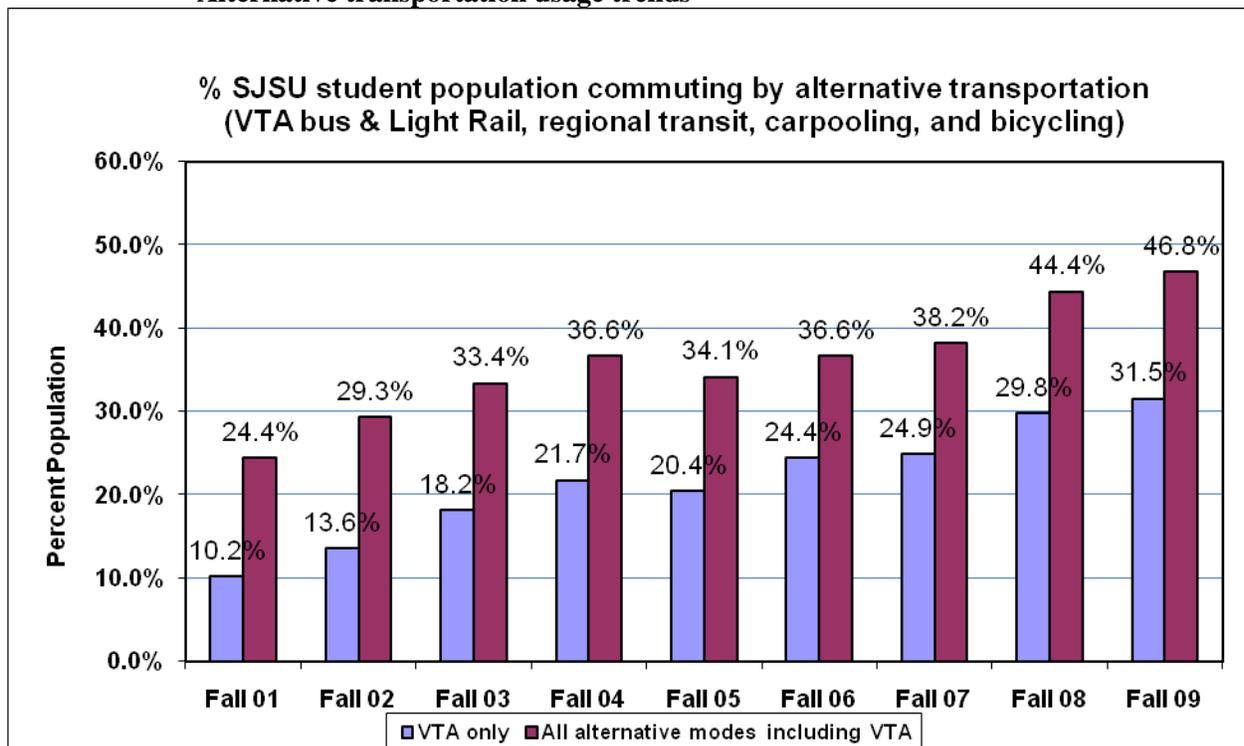
The survey was carried out from November 2nd through 14th, 2009. It was placed on the web and an email with the survey's link was sent to 31,280 people, 4,117 participated with a response rate of 13%.

1.1 Analysis

This survey produced consistencies in all response ratios compared with the previous years' results. The overall alternative transportation usage increased by 2.4% from 44.4% in 2008 to 46.8% in 2009. Extrapolated over the population of 31,280, alternative transportation users were estimated at 14,639.

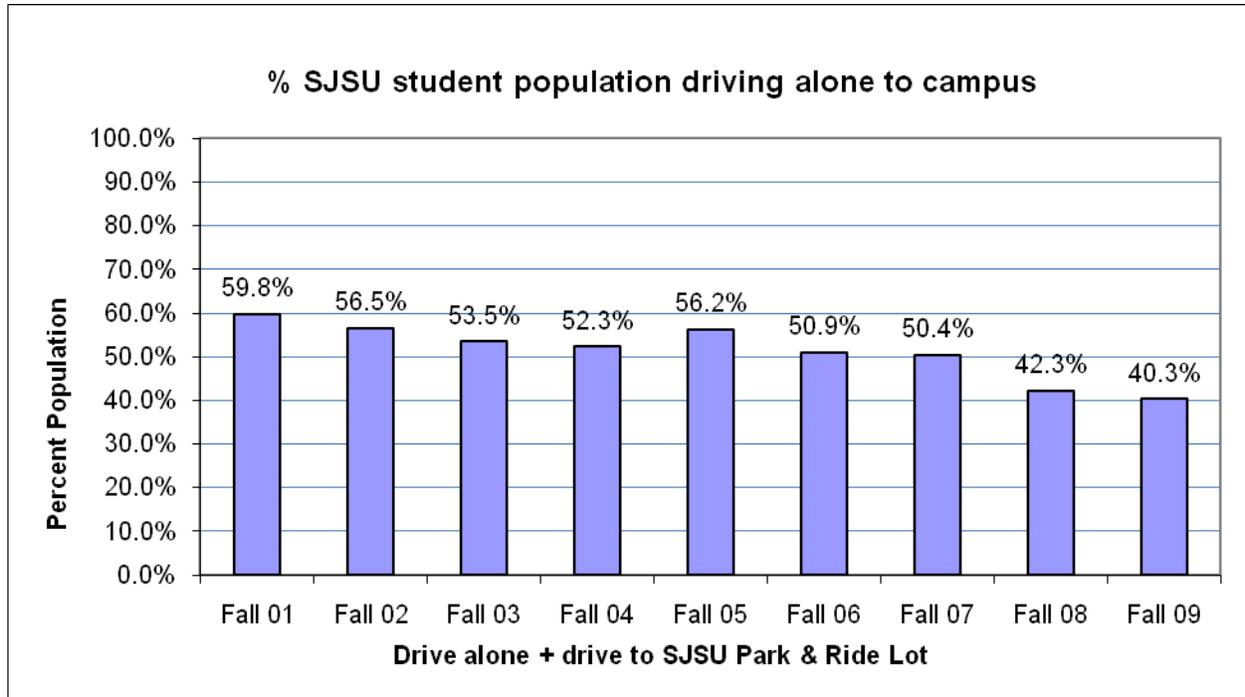
The local transit (VTA) ridership to campus increased to 31.5%, or 9,853 riders, a 1.7% increase since 2008.

Alternative transportation usage trends



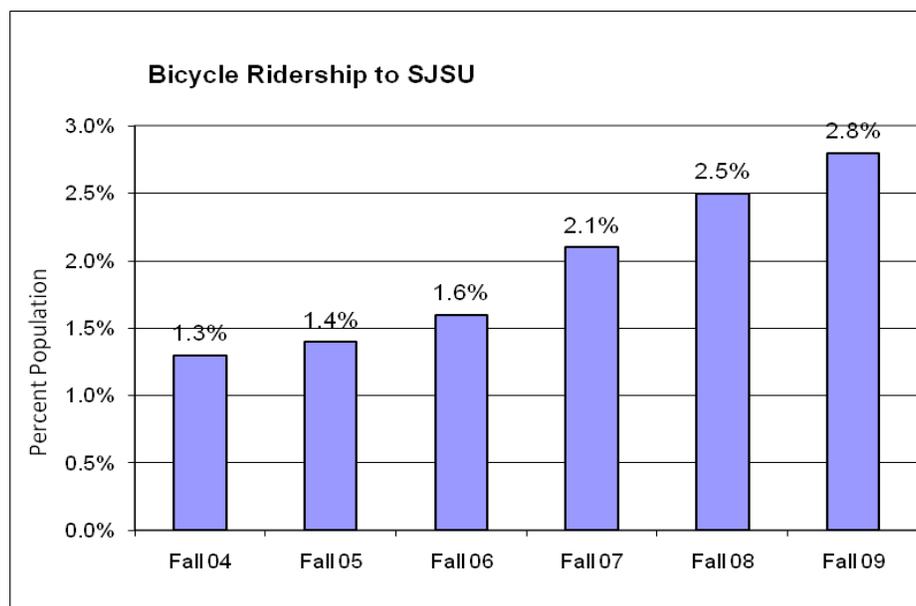
(Regional transit include: Caltrain, BART, Highway 17 Express, Altamont Commuter Express (ACE) train, Amtrak Capitol Corridor and Monterey-Salinas Transit)

The chart below shows the decrease in drive-alone rate to campus among SJSU students since fall 2001.

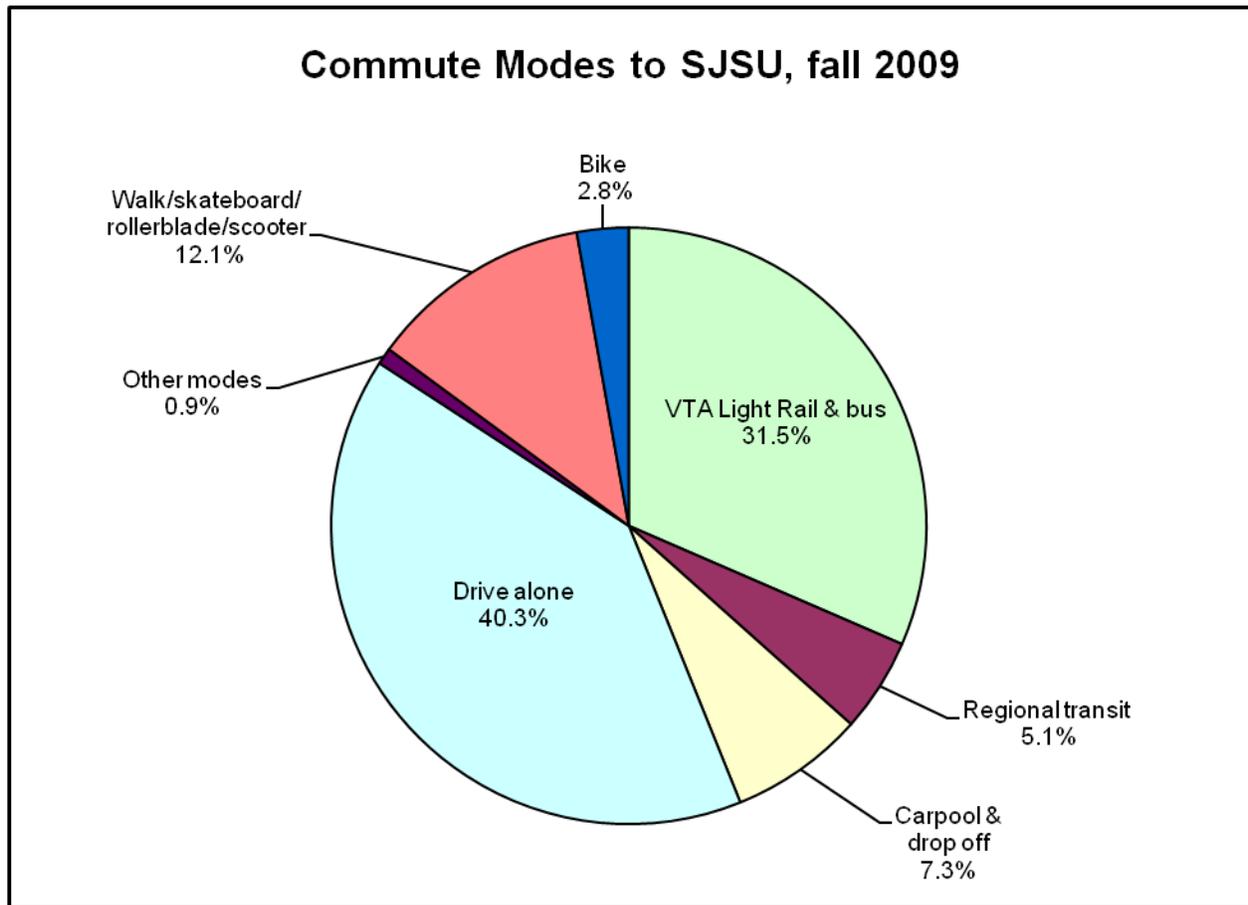


In 2008 a major milestone was reached. It was the first time the drive-alone rate dropped below 50% and this trend continued in 2009. The solo-driving to campus decreased from 42.3% in 2008 to 40.3% in 2009. The total transit users (local and regional) made up 36.6% or 11,448 people, an increase of 1.1%.

Biking to SJSU is also on the rise as the following chart indicates:



The following chart shows the current commute situation at SJSU:



Some of the other significant findings are as follows:

- Average frequency of travel to campus: 3.76 days per week, from the results of Question 4
- One-way trip distance (home to campus): 14.7 miles (average), from the results of Question 9. The TS GIS technician also calculated this average to be 14.3 miles using the student address data. This was done by running the student population address data through the GIS Network Analyst software application. It should be noted that the Network Analyst finds the shortest path between the student residence and SJSU.
- Number of days per week using transit/carpool/alternative commute mode: 3.83 days/week, from the result of q4xq5
- Mode of travel when not using transit:

The responses from Questions 5 provide the percentages for all the commute modes. Based on this, of the 31,280 students:

- 40.3% or 12,606 drive-alone,
- 7.3% or 2,283 carpool,
- 2.8% or 876 bike,
- 12.1% or 3,785 walk
- 0.9% or 282 use other modes

- e) Mode of travel prior to use of SJSU-Associated Students services: The results of questions 17 and 18, mode of transportation before and after using TS services, show TS effectiveness with 10 % decrease in drive-alone rate.
- f) Net reduction in vehicle trips to campus (based upon prior travel mode):
 Population 31,280 x 10% decrease in drive-alone = 3,128 cars x 2 trips/day = 6,256 trips/day

Other important results include:

- 51.2% of the new students use alternative transportation to campus (q2xq5), a 3.2% increase since 2008.
- 35.4% of the people who always have access to a car and 78.4% of the people who sometimes have access to a car choose to take alternative transportation to campus (q3xq5).

The following table provides the detailed results and analysis of the findings for each survey question:

1.2 Zoomerang Survey Results

San Jose State University
 Transportation Survey
 Fall 2009
 Response Status: 4,117
 Completes | 12 Partial
 Filter: No filter applied
 Nov 16, 2009 1:10 PM PST

1. Enter contact information for prize notification:			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
4014 Responses			To 1 decimal point				

2. Is this your first semester at SJSU?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
Yes	1244	30%	30.1%	31.7%	37.6%	33.8%	36.4%
No	2884	70%	69.9%	68.3%	62.4%	66.2%	63.6%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

3. Do you have a car available for getting to San Jose State University (SJSU)?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Always	2765	67%	67.0%	71.9%	74.9%	76.3%	79.7%
B. Sometimes	662	16%	16.0%	12.9%	12.4%	11.7%	10.9%
C. Never	701	17%	17.0%	15.2%	12.7%	11.9%	9.4%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

4. In a typical week, how many days do you come to SJSU?		
A. One day a week	198	5%
B. Two days a week	719	17%
C. Three days a week	590	14%
D. Four days a week	1523	37%
E. Five days a week	778	19%
F. Six days a week	107	3%
G. Seven days a week	213	5%
Total	4128	100%
Average frequency of travel to campus	3.76	Days per week

Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
4.8%	5.3%	5.8%	7.3%	6.5%
17.4%	19.4%	18.3%	18.8%	19.2%
14.3%	14.0%	14.1%	14.2%	13.7%
36.9%	33.7%	35.3%	33.4%	33.6%
18.8%	19.4%	19.1%	18.6%	20.3%
2.6%	2.8%	2.7%	2.8%	2.2%
5.2%	5.4%	4.7%	4.8%	4.5%
100.0%	100.0%	100.0%	100.0%	100.0%
3.76	3.72	3.71	3.65	3.66

5. In a typical week, which transportation mode do you mostly use to come to SJSU? (Mark only one mode you use in the longest part of your trip to campus)		
A. ACE train	21	1%
B. Amtrak/Capitol Corridor/Thruway Bus	7	0%
C. BART + connecting mode (e.g. VTA Bus 180/181)	46	1%
D. Bicycle	117	3%
E. Bus (VTA)	695	17%
F. Light Rail (VTA)	606	15%
G. Caltrain	89	2%
H. Carpool with other SJSU students or employees	170	4%
I. I get dropped off	133	3%
J. Drive alone	1512	37%
K. Drive to Park & Ride Lot and take SJSU Shuttle	150	4%
L. Highway 17 Express bus	44	1%
M. Monterey Salinas Transit bus line 55 or 79	5	0%
N. Motorcycle	25	1%
O. Outreach (VTA)	7	0%
P. Skateboard/roller blade/scooter	22	1%
Q. Walk, (live on/near campus)	479	12%
Total	4128	100%

Fall 09	Fall 08	Fall 07	Fall 06	Fall 05	Fall 04
0.5%	0.4%	0.1%	0.2%	0.2%	0.10%
0.2%	0.2%	0.1%	0.1%	0.1%	0.30%
1.1%	1.1%	0.7%	0.8%	0.7%	0.50%
2.8%	2.5%	2.1%	1.6%	1.4%	1.30%
16.8%	13.8%	11.1%	10.2%	9.2%	11.60%
14.7%	16.0%	13.8%	13.4%	10.5%	9.60%
2.2%	2.4%	2.2%	2.5%	1.9%	2.30%
4.1%	4.0%	4.4%	4.0%	5.1%	5.90%
3.2%	2.5%	2.4%	2.5%	2.7%	3.60%
36.6%	38.4%	46.2%	47.3%	52.0%	47.40%
3.6%	3.9%	4.2%	3.6%	4.2%	4.90%
1.1%	1.6%	1.3%	1.3%	1.5%	1.40%
0.1%	0.1%	0.1%	0.1%		
0.6%	0.7%	0.6%	0.7%	0.6%	0.60%
0.2%	0.2%	0.0%	0.2%	0.2%	0.20%
0.5%	0.5%	0.4%	0.2%	0.0%	0.20%
11.6%	12.0%	10.4%	11.3%	9.6%	10.20%
100.0%	100.0%	100.0%	100.0%	100.0%	100.00%

6. If you selected VTA Bus in Question 5, please pick the Bus route you mostly use. If not, go to the next Question.			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
11	3	0%	0.4%	0.1%			
22	78	10%	9.5%	10.0%	13.4%	14.1%	12.7%
23	85	10%	10.4%	11.5%	9.4%	9.2%	9.5%
63	17	2%	2.1%	3.7%	3.3%	2.5%	2.6%
64	56	7%	6.8%	9.4%	1.9%	1.9%	3.4%
65	6	1%	0.7%	0.6%	3.1%	3.4%	4.4%
66	65	8%	7.9%	7.2%	2.9%	3.8%	4.4%
68	12	1%	1.5%	1.5%	2.6%	1.9%	3.0%
72	57	7%	7.0%	6.0%	5.8%	4.8%	5.6%
73	81	10%	9.9%	8.5%	8.0%	5.3%	4.8%
81	39	5%	4.8%	4.2%	8.4%	9.4%	10.1%
82	8	1%	1.0%	0.6%	1.0%	1.7%	2.2%
168	25	3%	3.1%	2.8%			
180	6	1%	0.7%	8.2%	18.5%	19.1%	17.5%
181	107	13%	13.1%	6.4%			
304	3	0%	0.4%	0.1%	0.2%	0.2%	0.2%
522	144	18%	17.6%	15.6%	17.3%	17.9%	16.1%
DASH	26	3%	3.2%	3.3%	2.7%	1.7%	2.0%
Total	818	100%	100.0%	100.0%	100.0%	100.0%	100.0%

7. Your trip to SJSU normally starts from:			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Home/dorm/current residence/friend or relative's house	3655	89%	88.5%	87.0%	86.9%	86.3%	85.4%
B. Work	379	9%	9.2%	11.0%	11.2%	12.3%	13.0%
C. Other location	94	2%	2.3%	2.0%	1.9%	1.5%	1.7%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

8. Where do you go after leaving the University?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Home/dorm/current residence/friend or relative's house	3617	88%	87.6%	85.9%	83.1%	83.6%	82.7%
B. Work	375	9%	9.1%	11.3%	13.9%	13.2%	14.2%
C. Other location	136	3%	3.3%	2.9%	2.9%	3.1%	3.2%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

9. How far is your daily one-way trip to SJSU?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
less than 0.5 mile	390	9%	9.4%	9.5%	8.7%	9.6%	7.4%
0.5 to 1 mile	176	4%	4.3%	4.5%	3.6%	4.1%	2.7%
1 to 2 miles	190	5%	4.6%	4.4%	3.5%	2.5%	2.7%
2 to 5 miles	411	10%	10.0%	9.8%	8.7%	9.0%	8.5%
5 to 10 miles	951	23%	23.0%	22.8%	24.2%	21.6%	22.8%
10 to 15 miles	682	17%	16.5%	16.8%	17.0%	18.1%	18.4%
15 to 20 miles	316	8%	7.7%	8.1%	9.0%	8.8%	9.3%
20 to 25 miles	221	5%	5.4%	5.4%	5.9%	6.2%	6.0%
25 to 30 miles	200	5%	4.8%	4.1%	4.5%	4.5%	4.9%
30 to 35 miles	154	4%	3.7%	3.8%	3.9%	4.0%	4.4%
35 to 40 miles	116	3%	2.8%	3.5%	3.1%	2.8%	3.2%
40 to 45 miles	92	2%	2.2%	1.6%	1.7%	2.0%	2.1%
45 to 50 miles	62	2%	1.5%	1.7%	1.7%	1.8%	2.1%
50 to 55 miles	46	1%	1.1%	1.4%	1.4%	1.6%	1.6%
55 to 60 miles	38	1%	0.9%	0.8%	0.9%	1.4%	1.3%
60 to 70 miles	40	1%	1.0%	0.9%	1.1%	0.9%	1.0%
70 to 80 miles	21	1%	0.5%	0.2%	0.5%	0.4%	0.6%
80 to 90 miles	6	0%	0.1%	0.2%	0.2%	0.2%	0.3%
over 90 miles	16	0%	0.4%	0.4%	0.2%	0.5%	0.8%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Average one way trip distance	14.7 Miles		14.7	14.6	15.3	15.7	16.8

10. How long is your daily one-way trip to campus?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
less than 5 minutes	323	8%	7.8%	7.3%	7.2%	8.1%	7.2%
5 to 10 minutes	384	9%	9.3%	8.9%	7.8%	8.1%	7.8%
10 to 15 minutes	573	14%	13.9%	14.4%	13.0%	13.1%	13.8%
15 to 20 minutes	670	16%	16.2%	16.1%	17.3%	15.8%	18.5%
20 to 30 minutes	708	17%	17.2%	17.0%	18.5%	18.2%	17.7%
30 to 40 minutes	461	11%	11.2%	11.5%	12.2%	11.8%	11.8%
40 to 50 minutes	376	9%	9.1%	8.8%	7.9%	8.4%	9.0%
50 to 60 minutes	241	6%	5.8%	5.8%	6.0%	5.9%	5.1%
1 hr. to 1 hr. 15 mins.	166	4%	4.0%	5.1%	4.3%	4.9%	4.3%
1 hr. 15 mins. to 1 hr. 30 mins.	100	2%	2.4%	2.2%	2.4%	2.3%	2.0%
1 hr. 30 mins. to 1 hr. 45 mins.	46	1%	1.1%	1.1%	1.4%	1.2%	1.2%
1 hr. 45 mins. to 2 hrs.	30	1%	0.7%	0.6%	0.8%	0.9%	0.6%
2 hrs. to 2 hr. 30 mins.	21	1%	0.5%	0.5%	0.5%	0.5%	0.5%
2 hrs. 30 mins. to 3 hrs.	15	0%	0.4%	0.3%	0.3%	0.2%	0.3%
over 3 hrs.	14	0%	0.3%	0.4%	0.4%	0.5%	0.3%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Average trip time	29.7 Minutes		30	30	30	29	29

11. If you come to the University by carpooling, bus or train (in Question 3), how do you get to your bus stop, train station or carpool location? If not, skip to Question 13.			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Walk/skateboard/roller blade/scooter	682	44%	43.9%	43.1%	39.1%	39.8%	36.9%
B. Bicycle	77	5%	5.0%	4.7%	4.5%	3.4%	3.4%
C. Bus/light rail/train/ferry	98	6%	6.3%	5.3%	6.7%	6.3%	6.2%
D. Carpool	82	5%	5.3%	5.9%	8.5%	5.8%	6.6%
E. I get dropped off	140	9%	9.0%	6.8%	7.1%	7.0%	9.1%
F. Drive alone	469	30%	30.2%	34.1%	34.0%	37.5%	37.6%
G. Motorcycle	4	0%	0.3%	0.1%	0.1%	0.2%	0.3%
Total	1552	100%	100.0%	100.0%	100.0%	100.0%	100.0%

12. How far do you travel to this bus stop, train station or carpool pick-up location (miles)?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
0 to 0.25 mile	553	33%	32.8%	31.0%	29.6%	30.6%	32.0%
0.25 to 0.5 mile	251	15%	14.9%	14.0%	15.3%	14.0%	14.9%
0.5 to 0.75 mile	121	7%	7.2%	6.5%	7.0%	6.5%	6.0%
0.75 to 1 mile	155	9%	9.2%	9.1%	9.5%	10.2%	9.4%
1 mile to 1.5 miles	151	9%	8.9%	8.7%	7.4%	8.5%	6.6%
1.5 miles to 2 miles	98	6%	5.8%	6.2%	5.9%	6.2%	5.2%
2 miles to 2.5 miles	54	3%	3.2%	4.0%	3.7%	3.6%	3.8%
2.5 miles to 3 miles	48	3%	2.8%	3.9%	3.3%	2.1%	3.5%
3 to 4 miles	53	3%	3.1%	2.8%	3.6%	3.5%	3.2%
4 to 5 miles	46	3%	2.7%	3.0%	3.6%	3.4%	4.1%
5 to 6 miles	30	2%	1.8%	2.4%	1.8%	2.3%	1.5%
6 to 8 miles	33	2%	2.0%	1.7%	1.5%	2.0%	2.5%
8 to 10 miles	31	2%	1.8%	2.3%	2.5%	2.7%	2.1%
Over 10 miles	64	4%	3.8%	4.3%	5.3%	4.4%	5.1%
Total	1688	100%	100.0%	100.0%	100.0%	100.0%	100.0%
Average distance	1.7	Miles	1.7	1.8	2.0	1.8	1.8

13. Do you know about "Spare the Air Days"?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
Yes	2755	67%	66.7%	69.0%	69.6%	70.8%	59.9%
No	1373	33%	33.3%	31.0%	30.4%	29.2%	40.1%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

14. If yes, do you use bus, rail, bicycle or carpool to campus because of an announced "Spare the Air Day"?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
Yes	1092	35%	35.3%	31.2%	31.6%	28.4%	23.9%
No	1998	65%	64.7%	68.8%	68.4%	71.6%	76.1%
Total	3090	100%	100.0%	100.0%	100.0%	100.0%	100.0%

15. How did you first learn about the Transportation Solutions (TS) or any of the TS services? TS provides AS Eco Pass Sticker (VTA bus/light rail pass), trip planning, carpool matching, Bicycle Enclosure and TS website.			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Website	299	7%	7.2%	8.2%	6.5%	6.6%	6.1%
B. Student Orientation	1094	27%	26.5%	23.1%	20.8%	21.6%	19.9%
C. Campus fair or tabling event	81	2%	2.0%	1.7%	1.6%	1.9%	1.5%
D. Email	387	9%	9.4%	8.1%	7.4%	9.7%	12.3%
E. Friend/classmate/colleague	689	17%	16.7%	14.9%	14.3%	13.3%	11.9%
F. I was mailed a letter + brochure	1230	30%	29.8%	32.1%	37.0%	34.6%	32.9%
G. Poster/sign/brochure	48	1%	1.2%	1.4%	1.6%	1.1%	1.6%
H. Spartan Daily	17	0%	0.4%	0.7%	0.6%	0.5%	0.5%
I. I don't know of Eco Pass Sticker or TS	283	7%	6.9%	9.9%	10.2%	10.6%	13.5%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

16. Have you ever used any of the Transportation Solutions (TS) services, including the AS Eco Pass Sticker?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
Yes	2702	65%	65.5%	62.5%	55.8%	53.6%	47.6%
No	1426	35%	34.5%	37.5%	44.2%	46.4%	52.4%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

17. If yes to Question 16, how did you get to the University before using TS services or AS Eco Pass? If not, skip to Question 20.			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Bicycle	85	3%	3.1%	2.8%	2.3%	1.7%	2.5%
B. Carpooled with students/employees	115	4%	4.2%	3.3%	3.9%	3.6%	4.1%
C. I got dropped off	305	11%	11.2%	9.2%	10.7%	9.7%	10.4%
D. I drove alone (including to SJSU Park & Ride and motorcycle)	755	28%	27.7%	32.0%	32.5%	33.7%	34.2%
E. I was taking VTA bus/light rail before attending SJSU	379	14%	13.9%	14.0%	12.8%	13.4%	12.9%
F. Regional train/bus (including Caltrain, Hwy 17 Express, ACE, Amtrak)	70	3%	2.6%	2.8%	3.2%	3.2%	3.2%
G. I lived on/near campus so I walked	469	17%	17.2%	16.3%	14.9%	15.5%	13.3%
H. This was a new commute for me	545	20%	20.0%	19.8%	19.8%	19.3%	19.5%
Total	2723	100%	100.0%	100.0%	100.0%	100.0%	100.0%

18. If yes to Question 16, how do/did you commute to the University after using TS services or AS Eco Pass?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Bicycle	98	4%	3.6%	3.3%	3.3%	2.3%	2.8%
B. Carpool	81	3%	3.0%	2.7%	3.2%	2.2%	3.5%
C. I get dropped off	103	4%	3.8%	3.3%	3.4%	3.2%	3.9%
D. Drive alone (including to SJSU Park & Ride and motorcycle)	488	18%	18.1%	18.8%	22.9%	22.7%	25.7%
E. VTA bus/light rail	1421	53%	52.7%	53.2%	49.3%	49.8%	47.5%
F. Regional train/bus (including Caltrain, Hwy 17 Express, ACE, Amtrak)	106	4%	3.9%	4.4%	4.4%	4.7%	4.6%
G. I live on/near campus so I walk	398	15%	14.8%	14.2%	13.5%	15.0%	12.0%
Total	2695	100%	100.0%	100.0%	100.0%	100.0%	100.0%

19. If you use bus or light rail, or carpool to campus, select the THE THREE MOST IMPORTANT reasons for doing so (Mark no more than 3).		
A. Have no other way	628	26%
B. Ability to use Tower Card + AS Eco Pass Sticker	1384	58%
C. Because of "Spare the Air" Announcements	94	4%
D. Allows someone else to use the car	172	7%
E. Avoid traffic and parking hassles	1279	53%
F. Avoid paying for parking	1269	53%
G. Avoid paying for gas	922	38%
H. Good for the environment	724	30%
I. Saves time	194	8%
J. I can read or study	346	14%
Other, Please Specify	115	5%

20. What is your employment status?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Employed full-time	577	14%	14.0%	18.8%	18.9%	20.6%	21.2%
B. Employed part-time	1769	43%	42.9%	45.1%	46.7%	46.7%	46.8%
C. Not employed	1782	43%	43.2%	36.2%	34.4%	32.6%	32.0%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

21. If you're employed, where do you work?			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. On campus	326	14%	13.7%	11.8%	10.7%	11.8%	8.8%
B. Within walking distance of campus (e.g. Downtown San Jose)	101	4%	4.3%	5.1%	4.1%	4.1%	3.8%
C. Off campus (e.g. outside of Downtown San Jose)	1947	82%	82.0%	83.1%	85.1%	84.1%	87.4%
Total	2374	100%	100.0%	100.0%	100.0%	100.0%	100.0%

22. What is your class level:			Fall 09	Fall 08	Fall 07	Fall 06	Fall 05
A. Freshman (Generally 1st year)	479	12%	11.6%	12.5%	13.3%	11.5%	11.8%
B. Sophomore (Generally 2nd year)	357	9%	8.6%	6.9%	7.3%	7.7%	8.7%
C. Junior (Generally 3rd year or newly transferred student)	1119	27%	27.1%	26.7%	27.0%	25.7%	30.1%
D. Senior (4 or more years)	1076	26%	26.1%	26.1%	22.2%	25.1%	22.3%
E. Second Baccalaureate	39	1%	0.9%	2.0%	2.5%	2.2%	2.3%
F. Credential	115	3%	2.8%	2.9%	3.7%	3.1%	3.6%
G. Master's or higher	876	21%	21.2%	21.8%	22.4%	22.9%	20.1%
H. Open University/continuing education/extended studies/SAL	62	2%	1.5%	1.1%	1.3%	1.6%	1.0%
I. Non student - employee	5	0%	0.1%	0.1%	0.2%	0.2%	0.1%
Total	4128	100%	100.0%	100.0%	100.0%	100.0%	100.0%

23. If you don't take transit (bus, Light Rail, train), what are the reasons? Select THE THREE PRIMARY reasons.		
A. Service too slow/not fast enough	1572	68%
B. Require transfers	706	31%
C. There is no service near me or no service at the times I commute to campus	1005	44%
D. Concerns about personal safety	697	30%
E. Concerns about cleanliness, or general comfort	586	25%
F. Service is not reliable (transit not running on time)	585	25%
G. Transit is too expensive	218	9%
H. I don't know about the transit options or how to use transit	374	16%