ProCard and GoCard Reconciliation Module: CFS ProCard

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Overview

This business process guide demonstrates how to reconcile your monthly ProCard/GoCard statement, print your report and view your transactions and history. The ProCard module within the Common Finance System (CFS) is used to record detailed descriptions of ProCard/GoCard charges, make adjustments to chartfield distributions, and review historical data.

ProCard and GoCard are university credit cards issued to employees who have the responsibility of ordering goods (ProCard) or making business travel arrangements (GoCard) for their department. Cardholders and their Approving Officials are to refer to the ProCard Guide or GoCard Guide for program guidelines.

Once a month, the credit card company produces a file of all ProCard/GoCard charges made for that specified time period. That file is loaded into the CFS ProCard module by Payment Services. After the file is downloaded, cardholders are notified by the ProCard/GoCard Coordinators via email that their statements are ready for review. Due dates for ProCard and GoCard statement processing are as follows:

For ProCard

- 1. On or about the 25th of each month, cardholders are notified via email that their ProCard statements are ready for reconciliation in the CFS.
- 2. By the 5th of the following month, cardholders must have reconciled their ProCard statements in CFS and save their ProCard Statement and receipts/backup documentation into separate files.
- 3. By the 7th of each month, Cardholders and their Approving Officials must electronically sign the ProCard Statement in DocuSign. The completed and signed ProCard reconciliation, matching receipts/backup documentation are submitted to Payment Services in ProCard/GoCard Statement Submission portal in FTS.

For GoCard

- 1. On or about the 16th of each month, cardholders are notified via email that their GoCard statements are ready for reconciliation in CFS.
- 2. Within five working days (on or about the 22nd of each month), Cardholders and their Approving Officials electronically sign the GoCard Statement in DocuSign. The completed and signed GoCard reconciliation and matching receipts/backup documentation are submitted to Payment Services in ProCard/GoCard Statement Submission portal in FTS.

Training

The Cardholder is **required** to complete the Introduction to Finance class (Course Number: FIN101). This course provides an overview of Finance policies/guidelines related to purchasing and financial activity at the university as well as introduce employees to Finance and the services they provide to the campus. The Cardholder will not be granted access to the CFS system used for completing the ProCard reconciliation until FIN101 is completed.

The Approving Official (MPP level employees and Department Chairs) is **required** to complete the Finance Overview for Managers class (Course Number: FIN201). This course provides and overview of Finance policies/guidelines related to purchasing and financial activity and explains the Approving Official's fiscal role and responsibilities. Access to the Finance systems will not be granted to the Approving Official until course is completed.

The ProCard/GoCard Reconciliation Workshop is recommended for Cardholders to complete and it covers the process of completing the reconciliation of the ProCard statement in the CFS system.

Additional resources are available to assist cardholders, visit <u>Finance Training and Tutorials</u> for more information about subscribing to the FinanceConnect Blog, training opportunities and tutorials.

Finance Systems Access

After completing the required training, complete the <u>Finance Systems Access Request</u>, a DocuSign Form to request access the Finance systems which includes CFS for completing the ProCard/GoCard reconciliation.

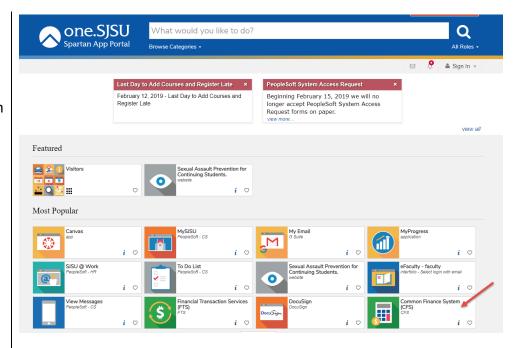
Section 1: Reconcile ProCard/GoCard Statement

This section demonstrates searching for your ProCard/GoCard statement, adding detail descriptions to each of the transactions, and changing chartfields/creating split chartfields, if needed.

1. Log into CFS at one.sjsu.edu.

Note: There are two parts to the login process: (a) enter SJSUOne Account credentials and (b) verify login with DUO application or key fob.

Refer to <u>Duo-Two Factor</u> <u>Authentication</u> for more information.



2. After successfully logging into CFS,

click the NavBar icon in the homepage.

NavBar menu displays.

The instructions will go through using the **Menu** to navigate to a module.

3. Click on the Menu

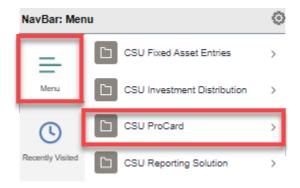


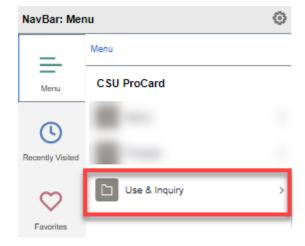
The Navigator menu displays the modules a user has access to.

4. Select CSU ProCard module.

5. In the CSU ProCard module, select **Use & Inquiry**.

Note: ProCard and GoCard reconciliation uses the same CSU ProCard module.





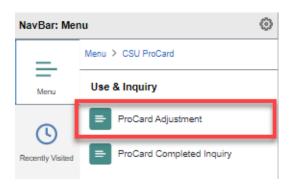
6. In Use & Inquiry, select **ProCard Adjustment**.

The ProCard Adjustment page displays.

- 7. Enter criteria:
 - Business Unit: SJ000
 - Origin: Enter USB for ProCard or UST for GoCard.

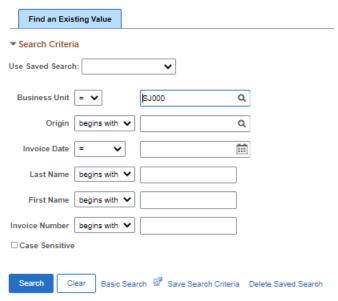
Note: If you have both a ProCard and a GoCard, you will always need to enter criteria in the Origin field.

- Last Name: Enter cardholder's last name.
- First Name: Enter cardholder's first name (optional).
- 8. Click the Search button.
- 9. If your search produces multiple results, click the hyperlink for the name or statement you wish to view.



ProCard Adjustment

Enter any information you have and click Search. Leave fields blank for a list of all values.



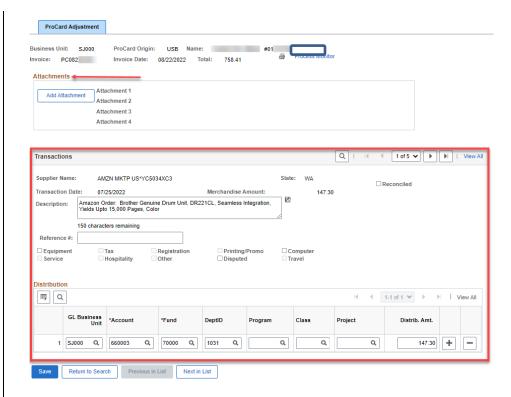




ProCard Adjustment page displays.

Sections:

- The Header provides basic information about the statement such as the origin, Cardholder's name and Employee ID #, Invoice #, Invoice date, and Statement total.
- Attachments: Do not attach any documents.
 This feature is not used by SJSU.
- Transactions: Displays the charges posted to the statement. Information includes the supplier name, transaction date, merchandise amount and a general description.



Transactions section-

 Description: (Required).
 Delete data in this field and add your description of what was purchased.

The Description field can be used to include information such as:

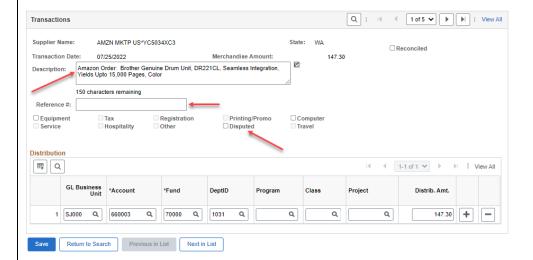
- product description if receipt description is vague
- activity name/description
- business purpose for purchase
- FTS Trip Number and traveler's name if it's a GoCard transaction

Note: For hospitality expense, explain purchase by completing the <u>Hospitality Expense Justification form</u> instead of providing details to the event in this field. For more information, refer to <u>Hospitality Guidelines</u>.

Disputed Checkbox: Select box only if you are disputing a charge with US Bank. This is for informational use only.

It is the cardholder's responsibility to report questionable or fraudulent charges to the bank. Refer ProCard Guide or GoCard Manual.

Reference #: (Optional). Use field to enter an identifier such as FTS Travel Trip Number if it's a GoCard transaction or short name for purchase.



 Distribution: The default chartfields displayed are ones specified by cardholder in their ProCard or GoCard application.

The chartfield string are:

- Account (Required)
- Fund (Required)
- **DeptID** (Required)
- Program (Optional)
- Class (Optional)
- **Project** (Optional)

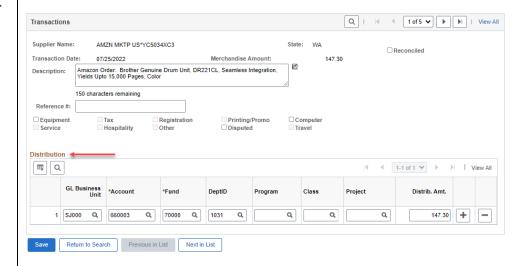
If needed, change the chartfield information. The change can be a split distribution if there is more than one chartfield string paying the expense.

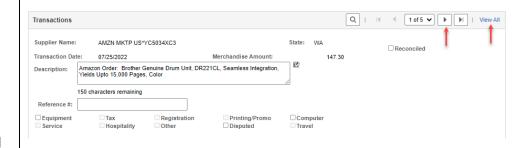
11. By default, one transaction displays. To review next

transaction, click the **Right Arrow** icon

or

to see all charges for the statement, click the **View All** hyperlink.





Field Description List: ProCard Adjustment page (above)

Field Name	Description
Business Unit	SJ000
ProCard Origin	USB for ProCard and UST for GoCard
Invoice	System generated number. The first two characters are PC (ProCard), the next four characters are MMYY (month and year of billing statement) and the last four are sequential numbers. Make a note of the Invoice number because it is used to cross-reference the Payment Services voucher.
Invoice Date	The billing statement date.
Total	The total amount for the ProCard/GoCard used in this billing cycle.
Vendor Name	The vendor who was paid for this transaction.
Transaction Date	The date of the charge.
Merchandise Amt	The amount of the charge for each transaction.
Description	A description of what goods were purchased. This is a required field. The Description field can be used to include information such as product description if receipt description is vague and business purpose or justification for purchase. For hospitality expenses, explain purchase by completing the Hospitality Expense Justification form instead of providing details to the event in this field.
Disputed (Checkbox)	This is for informational purposes only. Select this checkbox only if you are disputing this charge. The disputed charge will still be paid. It is the responsibility of the cardholder to obtain a credit from the vendor.
Distribution	This is the default chartfield string requested by the cardholder. The cardholder may make changes to any of the chartfields during the ProCard/GoCard reconciliation.

Create a Split Distribution (if applicable):

- 15. Scroll down to the **Distribution** section of the appropriate transaction.
- 16. Click the Add icon on the distribution line.

Note: To delete a line, click Minus icon.

Distribution Line 2 added.

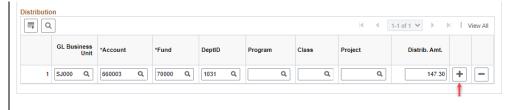
Distribution

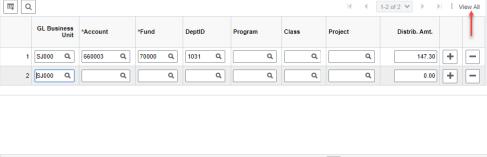
- 17. To view all lines of the split distribution, click the View All hyperlink.
- 18. Enter the chartfields for the second distribution.

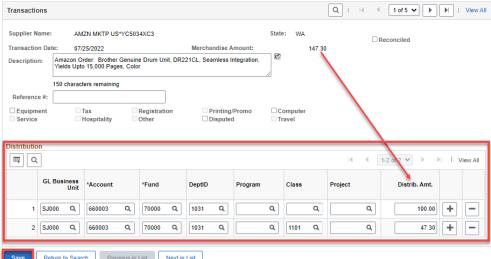
Enter the **Distribution Amount**.

Note: The sum of Distribution Amount has to equal the Merchandise Amount.

19. Click the Save button.



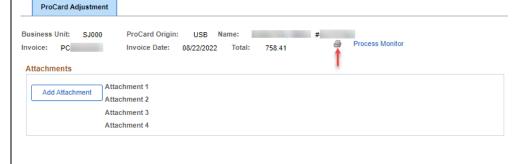




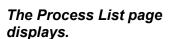
Section 2: Save ProCard/GoCard Statement

This section demonstrates how to save the ProCard/GoCard Statement for Cardholder's and Approving Official's electronic signature.

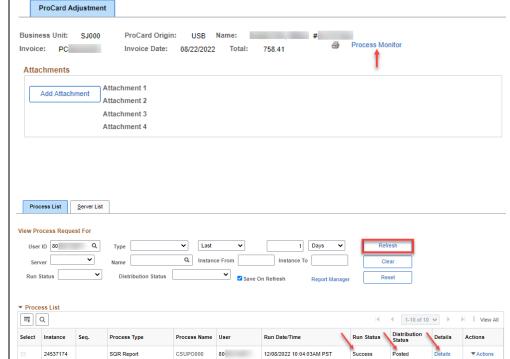
In the ProCard Adjustment page, click the Printer icon.



2. Click the **Process Monitor** hyperlink.



- 3. Click the **Refresh** button every few seconds until:
 - Run Status is Success.
 - Distribution Status is Posted.
- 4. Click the **Details** hyperlink.

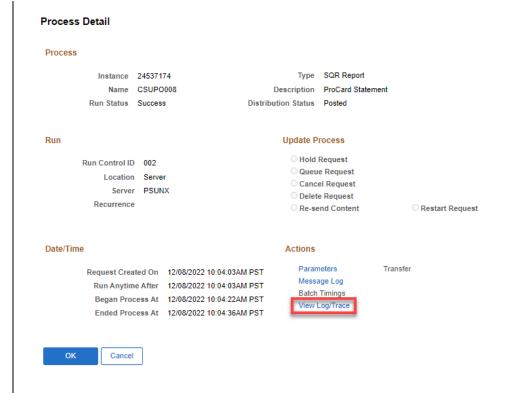


The Process Detail page displays.

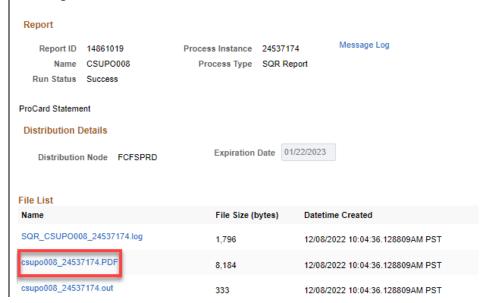
Click the View Log/Trace hyperlink.

The View Log/Trace displays.

6. Click the **PDF** document hyperlink.



View Log/Trace



The ProCard statement displays.

There are minor distinctions between the ProCard and the GoCard Statement Report.

- On ProCard, Origin is USB and can be found in the header, while the footer reads, "...US Bank ProCard..."
- On GoCard, Origin is UST and can be found in the header, while the footer reads, "...US Bank Travel Card...."
- 7. In web browser, either print or save report to your computer as a PDF.

San Jose State University US BANK PROCARD

Business Unit Account Nan Origin: USE	ne: 408/924	#0	-									Invoice Number: PC Invoice Date: August Total Amount: \$	22, 2022 758.41		
Tean Dt	Supplier	St	Line Amt Des	cription				Reference			Pur Cat	Upd By	Upd Dt	Disp	Recon
Trail Dt	Supplier	.,,	Distrib Ln# BU/		Acct	Fund	Dept	Prgm	Class	Proj	Amount	Cha By	Срава	Disp	Kecon
1 07/25/22	AMZN MKTP US*YC5034XC3	WA	147.20			other Gen						80	09/12/22		
1 07/25/22	AMZN MRTP US* 1C5034XC3	WA				CL, Seaml						80	09/12/22		
						lds Upto	ess								
					ges, Col										
			1 SJ0		660003	70000	1031				147.30				
			1 330	,,,	000003	70000	1031		Total Distrib	estion	147.30				
07/27/22	BIOMETRICS4ALL INC	CA	49.50 Bio		.4377	n d			Total Distric	ution	147.30	80	09/12/22		
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						Service)									
			1 810		660003	70000	1031				49.50				
			. 550	30	000003	70000	1031		Total Distrib	estion	49.50				
08/10/22	PG&E/EZ-PAY	CA	405.75 pgs	E DETE	TTTES-E1	LECTRIC ,	GAS		Total Distric		47.50	80	09/12/22		
00.10.22	TOTAL TITLE					t San Jos						00	0,11222		
			951		, , , , , ,	c buil boo	c cu								
			1 SJ00		660003	70000	1031				405.75				
			. 550	,	000005	,0000	1031		Total Distrib	ution	405.75				
08/17/22	BIOMETRICS4ALL INC	CA	46.50 Bio	metrics	s4ALL at	nd						80	09/12/22		
					Services										
						Service)									
			1 SJ00		660003	70000	1031				46.50				
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08/18/22	AMZN MKTP US*4L1YI1D73	WA	109.36 Ama	zon Oro	der: 5)	K Surefir	e 6					80	09/12/22		
						n Batteri									
			1 SJ0		660003	70000	1031				109.36				
									Total Distrib	ution	109.36				
	gories: I the card statement and have approved spods or services have been received as													CSU	
	ard Holder, RENA HAMILTON			Date	_			et			Official, Frank Re			Date	

Section 3: Prepare and Scan Itemized Receipts and Support Backup Documentation

The Cardholder-

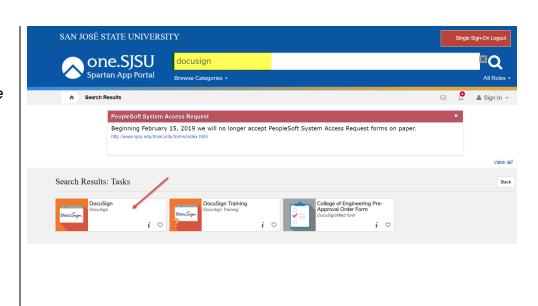
- 1. Organizes the itemized receipts and support backup documentation in the order the transactions appear on the statement. Receipts should be attached to an 8.5" x 11" piece of paper, if they are smaller than that size. When taping receipt, the tape should not cover any portion of the text to prevent fading.
- 2. Scans and saves the itemized receipts/backup documentation and the ProCard/GoCard Statement into one file.

Section 4: Prepare Statement and Receipts for Signatures in DocuSign

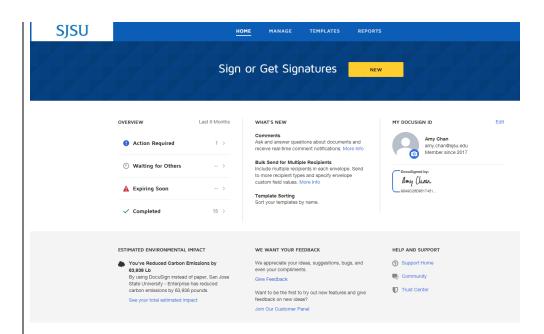
After saving the ProCard/GoCard statement and receipts/backup documentation into one file, the Cardholder will use DocuSign to electronically sign the statement and forward completed reconciliation to the Approving Official for review and approval.

1. Log into DocuSign at https://one.sjsu.edu/.

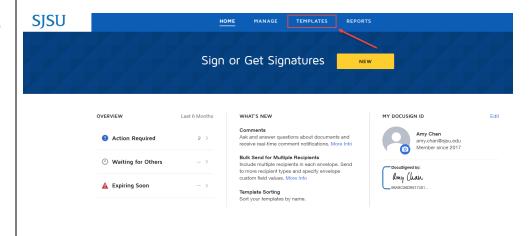
Note: Use Search feature to locate DocuSign and then save it as a favorite for future use.



The DocuSign page displays.



2. Click on **Templates** at top of page.

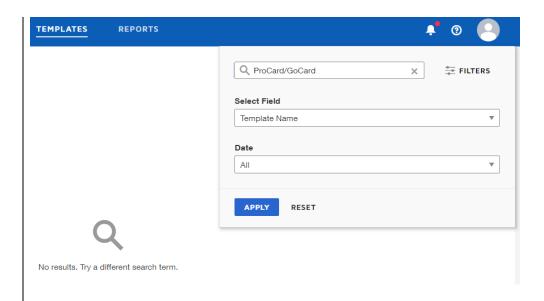


Templates pages displays.

- 3. Click on All Templates
- 4. Enter **ProCard/GoCard** in search field



5. Click **Apply** to begin search.



ProCard/GoCard Statement Approval Signatures displays.

 Click the Use button for the ProCard/GoCard Statement Approval Signatures template.

Add Documents to the Envelope displays.

7. Click **Upload** to select your ProCard or GoCard statement file.



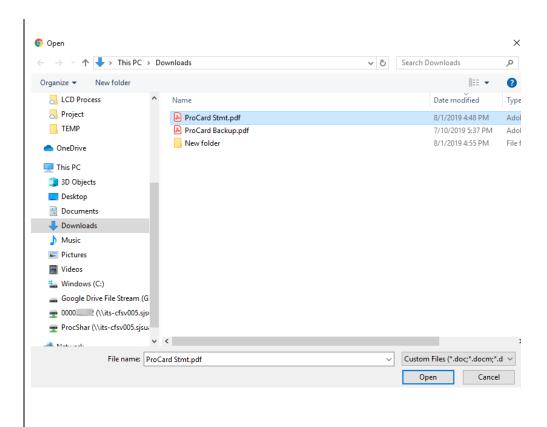
Add Documents to the Envelope



Open window displays.

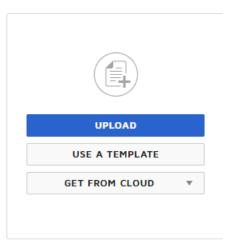
- 8. Select file to upload.
- 9. Click Open.





Add Documents to the Envelope

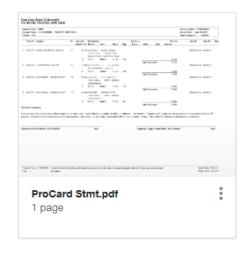


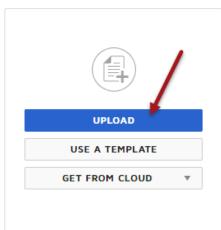


Next, add the itemized receipts and support backup documentation file.

10. Click Upload.

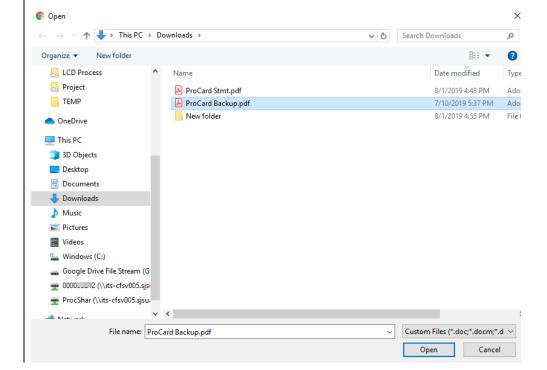
Add Documents to the Envelope





Open window displays.

- 11. Select file to upload.
- 12. Click Open.



Second file uploaded.

Add Documents to the Envelope





Add Recipients to the Envelope.

- 13. Enter Cardholder's Name and email.
- 14. Add Approving Official's name and email.

* ADD RECIPIENT

15. Click Next button.

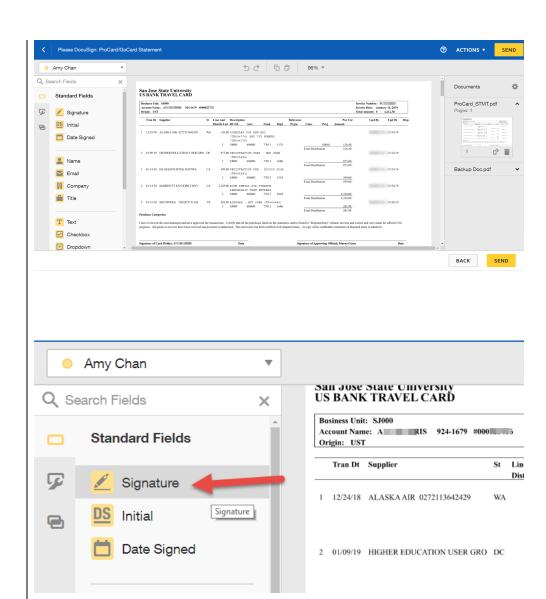
Add Recipients to the Envelope Some of the recipients are locked and cannot be changed Learn More... As the sender, you automatically receive a copy of the completed envelope. Set signing order Cardholder NEEDS TO SIGN ▼ MORE ▼ Amy Chan amy.chan@sjsu.edu Add Recipients to the Envelope Some of the recipients are locked and cannot be changed Learn More As the sender, you automatically receive a copy of the completed envelope Set signing order Cardholder NEEDS TO SIGN ▼ MORE ▼ ... Amy Chan 8 amy.chan@sjsu.edu Approving Official NEEDS TO SIGN ▼ MORE ▼ Marna Genes **B**

SEND NOW NEXT

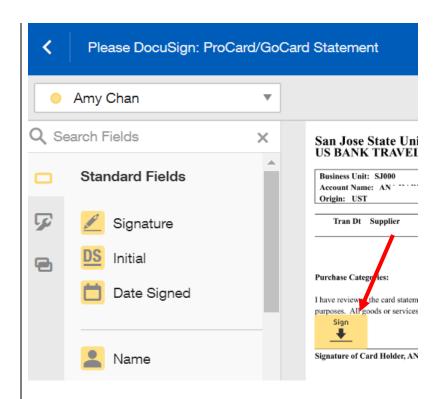
The attachment files Uploaded display.

16. Scroll to the last page of ProCard/GoCard statement where the signature and date lines are located.

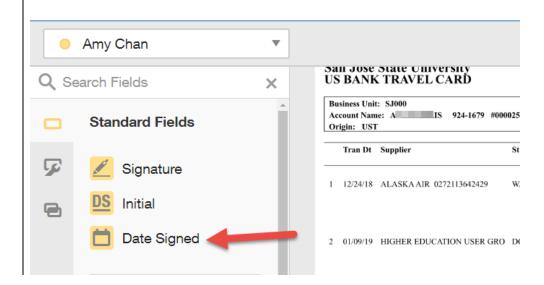
17. Click and drag the **Signature** block to the Cardholder's Signature line.



Signature block for Cardholder is added.



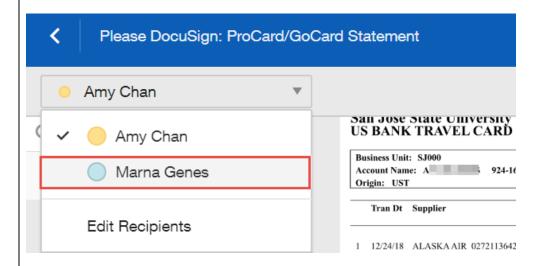
18. Click and drag **Date Signed** block to the
Cardholder's Signature
line.



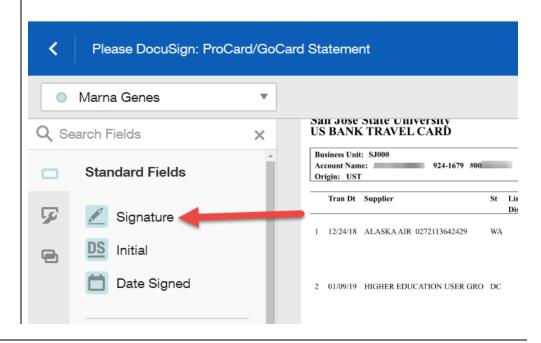
Cardholder's **Signature** and **Date Signed** blocks added.



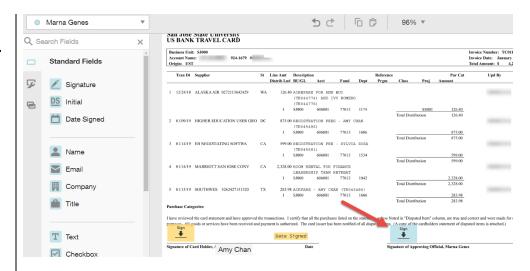
19. Change Name from Cardholder to Approving Official's name in the dropdown menu.



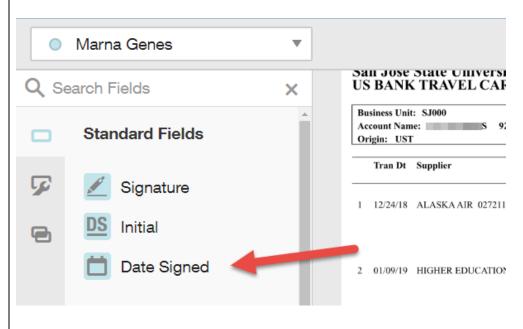
20. Click and drag the **Signature** block for Approving Official's signature line.



Signature block for Approving Official is added.



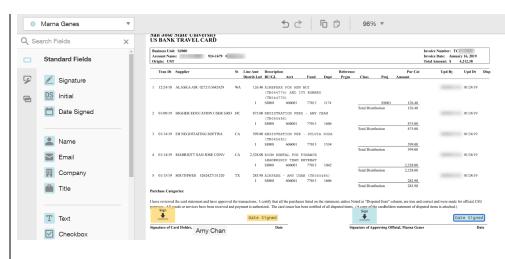
21. Click and drag **Date Signed** block to document.

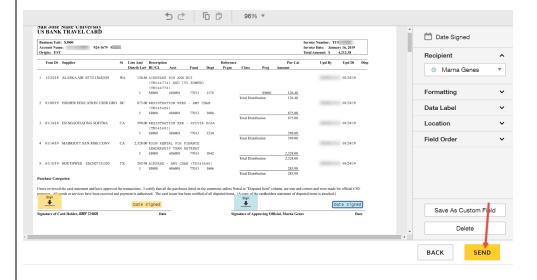


Approving Official's Signature and Date Signed blocks are added.

Note: If Approving Official is not available, then reconciliation can be directed to a designee (an MPP level employee or higher). A Text block can be added to the ProCard Statement in DocuSign to print the name of designee, title and reason they are signing in place of the Approving Official on file.

22. Click **Send** to start the signature process in DocuSign.

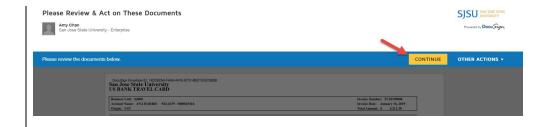




23. Click Sign Now.



24. Click Continue.



25. Click **Signature** block to sign.



Cardholder's signature is added.

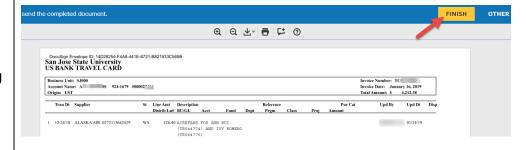
Purchase Categories:

I have reviewed the card statement and have approved the transactions. I certify that all the purchases listed or purposes. All goods or services have been received and payment is authorized. The card issuer has been notified to be a considered by:



26. Click Finish.

Cardholder's signature process completed. Approving Official will receive email notification to review and sign ProCard/GoCard package.



Section 5: Approving Official's Review and Approval of ProCard/GoCard Statement and Receipts in DocuSign

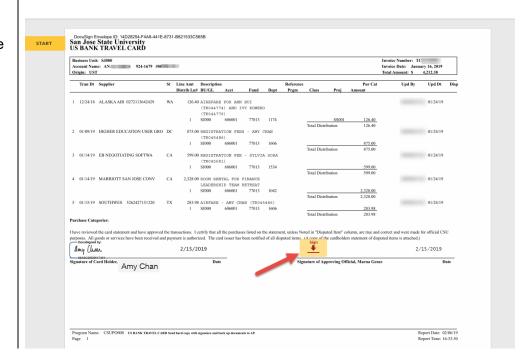
It is the Approving Official's responsibility to review reconciliation for compliance to the ProCard/GoCard policies and approve it before the submission deadline.

Approving Official will receive email from DocuSign to review and sign ProCard or GoCard statement.

 Click the Review Documents in email.



 Scroll through the document to review the statement and associated backup documentation.



 After review, click the Signature block for Approving Official to sign.



Section 6: Save Completed and Signed ProCard/GoCard Statement Reconciliation

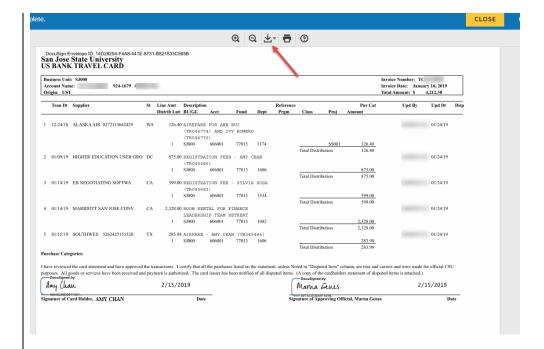
An email notification will go to the Cardholder after the Approving Official has signed the reconciliation.

> In notification, cardholder clicks on View Competed Documents.

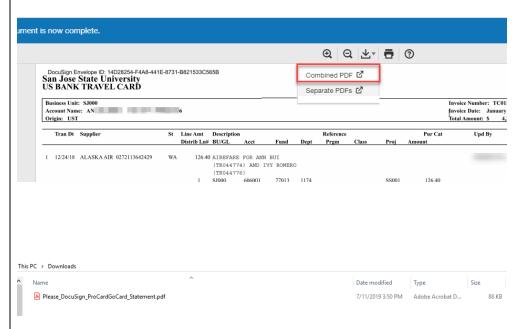


Completed reconciliation displays.

2. **Download** file to computer.



Select Combined PDF from Download menu.



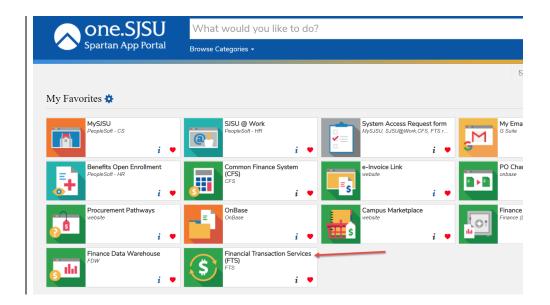
 Locate the file on your computer so you can upload it in FTS.

Cardholder can rename file, if preferred.

Section 7: Upload Completed ProCard/GoCard Statement Reconciliation in FTS

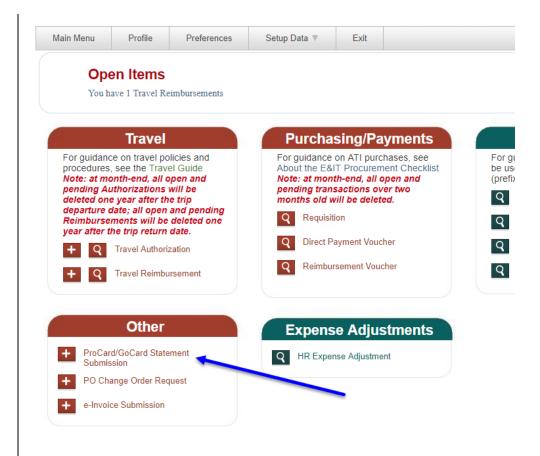
Upload the completed and approved ProCard/GoCard Statement with itemized receipts/support backup documentation files in the ProCard/GoCard Statement Submission portal in FTS. All active SJSU employees will have access to the portal so there is no need to request additional systems access from CMS Security.

1. Login to FTS at one.sjsu.edu.



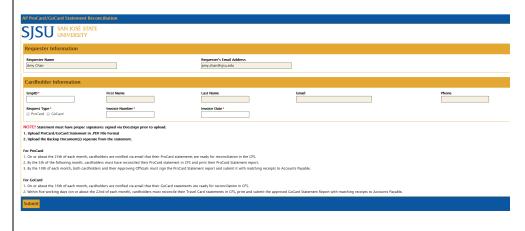
2. In the module "Other",

click the for ProCard/GoCard Statement Submission.

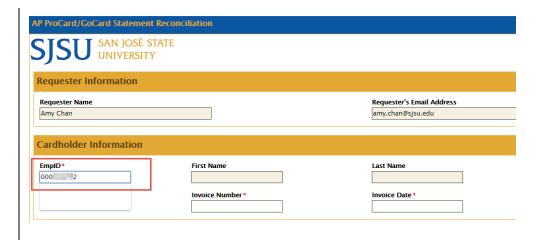


The ProCard/GoCard submission form displays.

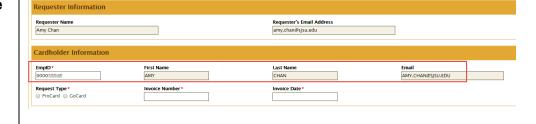
Note: The Cardholder information required can be found in the header section of the ProCard or GoCard Statement.



 Enter the Cardholder's EmpID (Employee ID) number.



The name, email and phone fields will auto-populate based on the EmplD entered.



Last Name CHAN

Invoice Date

Email AMY.CHAN@SJSU.EDU

 In Request Type, click on the radio button for ProCard or GoCard.

Cardholder Information

Attach AP GoCard Statement

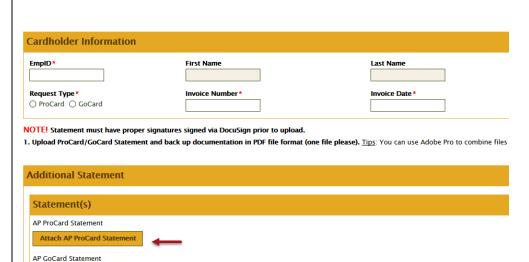
Request Type *

ProCard GoCard

First Name

EmpID*

- Enter the ProCard or GoCard Invoice Number and Invoice Date.
- Upload statement file with backup documents by clicking the Attach ProCard or GoCard Statement button.

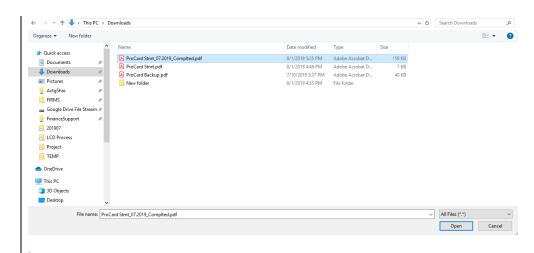


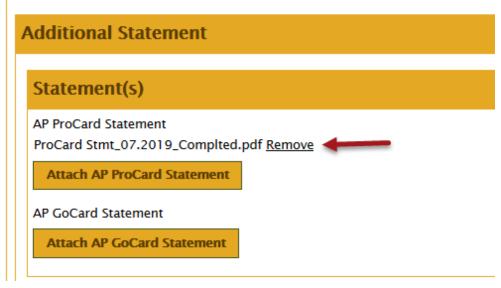
Open window displays.

- 7. Select the ProCard/GoCard Statement file with backup documents.
- 8. Click Open.

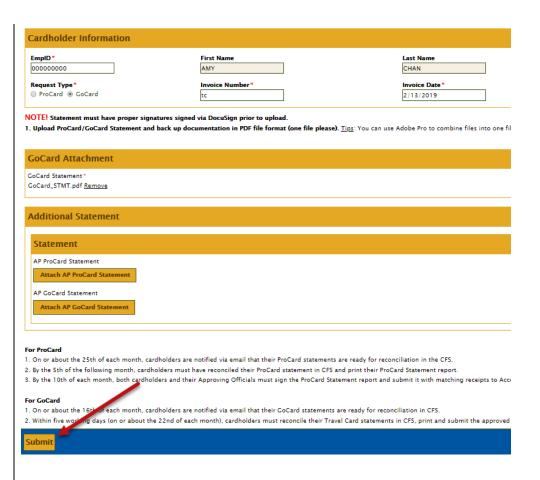
Statement file uploaded.

9. If needed, click **Remove** to delete file and repeat above steps to upload again.



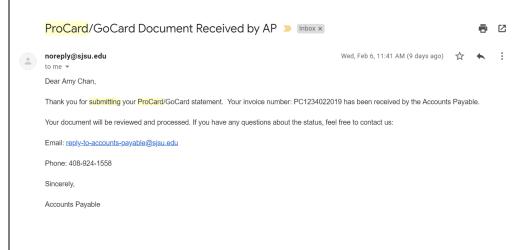


 When ready, click Submit to send your statement and backup to Payment Services.



Email confirmation of submission will be sent to the Requester.

ProCard/GoCard submission completed.



Other Features

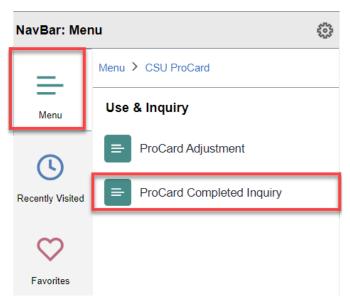
This section demonstrates how to view your historical ProCard/GoCard information and how to print the Statement Report in the CFS

- 1. Click the NavBar icon.
- 2. Click the Menu icon.
- 3. From NavBar: Menu, go to CSU ProCard > Use & Inquiry > ProCard Completed Inquiry.

The ProCard Completed Inquiry page displays.

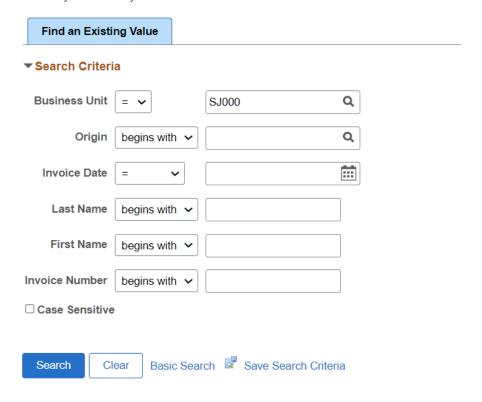
- 4. Enter criteria:
 - **Business Unit**: Enter SJ000.
 - Origin: Enter USB for ProCard or UST for GoCard.
 - Last Name: Enter cardholder's last name.
 - **First Name:** Enter cardholder's first name (Optional).
 - Invoice Number: If you're looking for a specific month, enter the correct Invoice Number (Optional).

Note: Invoice numbering is formatted as follows:



ProCard Completed Inquiry Page

Enter any information you have and click Search. Leave fields blank for a list of all values.



- PC (ProCard) and TC (GoCard)
- **MM** (month)
- YY (year of billing statement)
- 4 digits (sequential number)
- 5. Click the **Search** button.

The Search Results page displays.

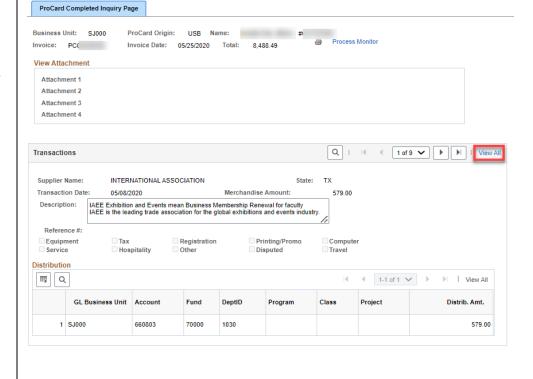
6. To select a transaction, click the appropriate hyperlink.

Search Results



The ProCard Completed Inquiry Page displays.

 To see all transactions for the billing cycle, click the View All hyperlink.



USB Name:

8,488.49

Print Statement:

8. To print your ProCard/GoCard



ProCard Completed Inquiry Page

Invoice: PC(

View Attachment

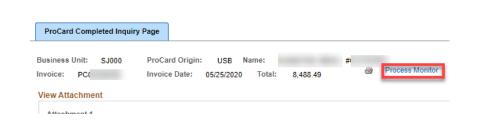
SJ000

ProCard Origin:

Invoice Date: 05/25/2020

statement, click the **Printer** icon.





Process Monitor

The Process List page displays.

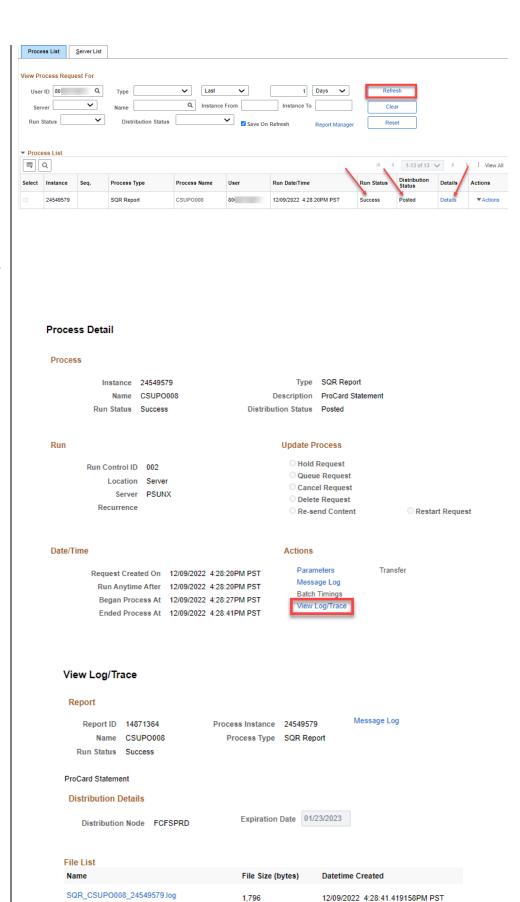
- 10. Click the **Refresh** button every few seconds until:
 - Run Status is Success.
 - Distribution Status is Posted.
- 11. Click the **Details** hyperlink.

The Process Details page displays.

12. Click the **View Log/Trace** hyperlink.

The View Log/Trace page displays.

13. Click the **PDF** document hyperlink.



9.021

333

upo008_24549579.PDF

csupo008_24549579.out

12/09/2022 4:28:41.419158PM PST

12/09/2022 4:28:41.419158PM PST

The ProCard Statement displays.

14. To print the statement, navigate to File > Print in your web browser or click the Print icon on the toolbar, and then click OK.

Note: After the report is printed, manually write the description for each transaction, if necessary.

There are minor distinctions between the ProCard and the GoCard Statement Report.

- On ProCard, Origin is USB, and the footer reads, "...US Bank ProCard..."
- On GoCard, Origin is UST, and the footer reads, "...US Bank Travel Card...."

San Jose State University US BANK PROCARD

ccoun	s Unit t Nam USB		A										Invoice Number: PC Invoice Date: May 25 Total Amount: \$	i, 2020 i,488.49		
Trai	n Dt	Supplier	St	Line Amt	Description	1			Reference			Pur Cat	Upd By	Upd Dt	Disp	Rece
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0.000	ro: 20	INTERNATIONAL ASSOCIATION	1A	379.00		iness Men		.5						03/28/20		
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						ons and e										
					industry											
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										Total Distri	bution	579.00				
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					Gen 7 -	Black for	HTEM									
					Departme	ent										
				1	SJ000	616002	70000	1030				2,289.89				
										Total Distri	bution	2,289.89				
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						r monthly										
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										Total Distri	bution	1,126.93				
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					PPT and	Video for	teachir	g								
				r faculty												
	1	SJ000	660963	70000	1030				199.95							
										Total Distri	bution	199.95				
05/2	20/20	AMERICAN MARKETING ASSOC	I IL	149.00		member;]		ican						05/28/20		
						g Associa										
					Membersh	ip Renewa	il									
ogram	Name	:: CSUPO008 US BANK PROCARD U	pload D	ocuSigned states	nent by itself A	(D a separate ba	ck up docume	ntation file t	o FTS. Thank yo	n for your coor	ocration and		Ren	ort Date: 1	2/09/22	
e		support.												ort Time: 1		

Contacts

Questions pertaining to the ProCard or GoCard Program should be directed to the Program Coordinators:

- ProCard Coordinator- Rachel Zubiate | rachel.zubiate@sjsu.edu
- GoCard Coordinator- Vacant

References

- **Duo Two-Factor Authentication** https://www.sjsu.edu/it/support/service-desk/duo/index.php
- Finance Training and Tutorials
 https://www.sjsu.edu/fabs/connect/training-and-tutorials.php
- GoCard Guide https://www.sjsu.edu/fabs/docs/gocard_guide.pdf
- GoCard Ways to Pay https://www.sjsu.edu/fabs/services/travel/gocard.php
- Hospitality Guidelines
 https://www.sjsu.edu/fabs/how-we-can-help/policies-guides/hospitality-guidelines.php
- One.SJSU https://one.sjsu.edu/
- ProCard Guide https://www.sjsu.edu/fabs/docs/procard_guide.pdf
- ProCard Ways to Pay https://www.sjsu.edu/fabs/services/p2p/pay/procard.php

Forms

- Finance Systems Access Request http://www.sjsu.edu/it/security/forms.php
- Hospitality Expense Justification
 https://www.sjsu.edu/fabs/docs/hospitality expense justification.pdf