

Wi-Fi Set Up Guide for Mac Devices on eduroam

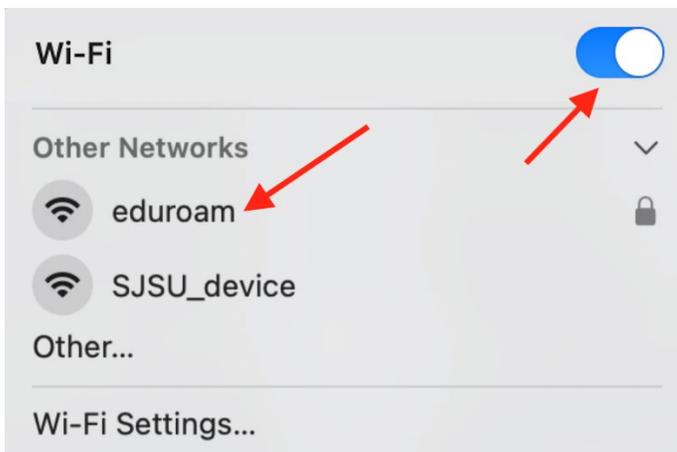
This guide demonstrates how to configure Mac devices for the eduroam Wi-Fi network.

First time setup:

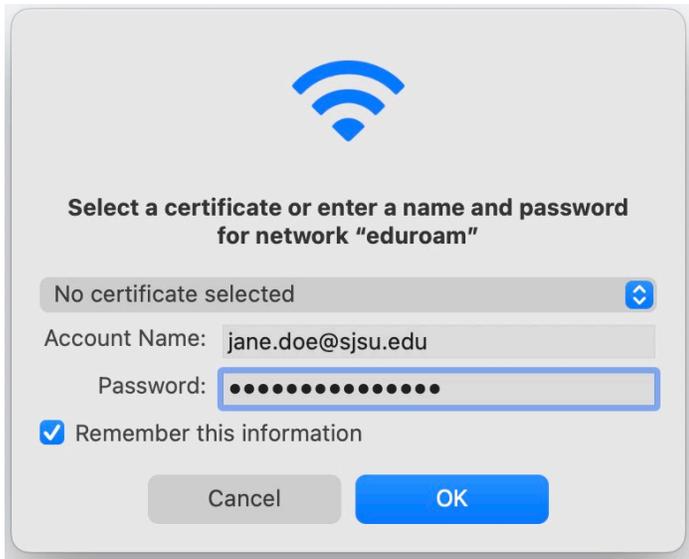
1. Find the Wi-Fi icon in your system tray on the top right side of your screen and click it.



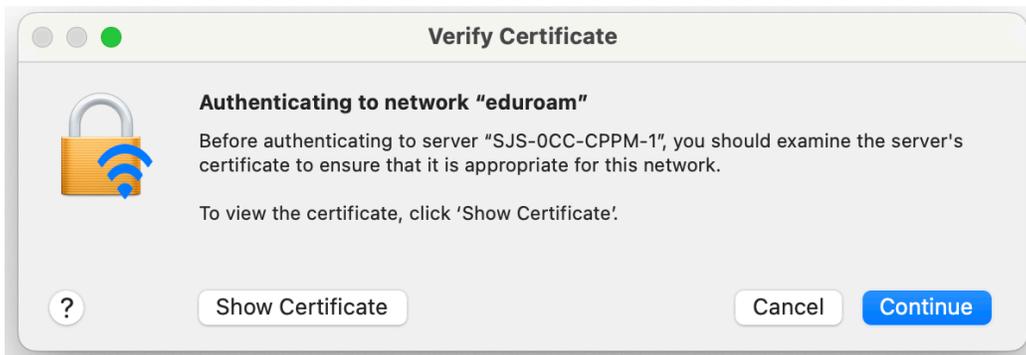
2. Make sure that the **Wi-Fi** button is toggled to the right to ensure that Wi-Fi is turned on, then select **eduroam**.



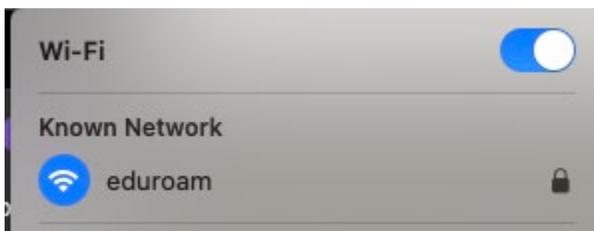
- A pop-up will appear so you can log in with your SJSU email and password. **DO NOT** change the certificate drop-down menu.



- A Certificate pop-up will appear. Select **Continue**.



After this, eduroam will show up under **Known Networks**, and the icon will be blue, indicating successful connection to the eduroam Wi-Fi network.



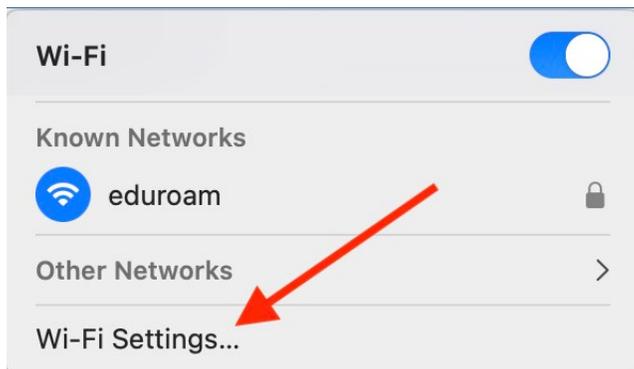
If you previously connected to eduroam but are now having trouble connecting:

Sometimes the network settings will have cached previous data, so it's best to clear this out.

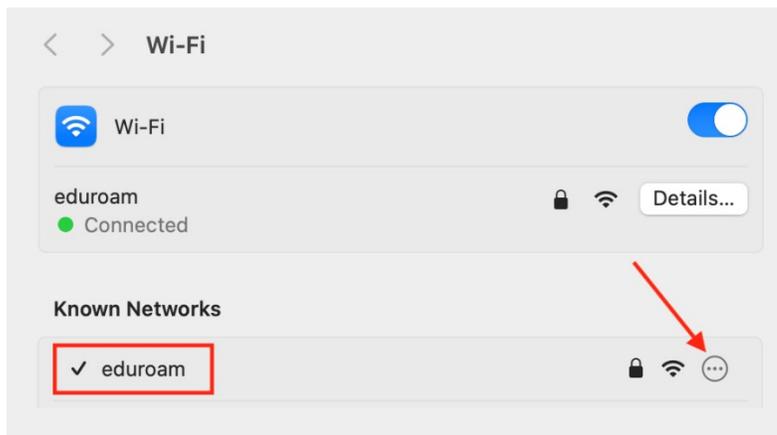
1. Reboot your machine and try connecting to eduroam again with the steps above.
2. If rebooting doesn't help, Forget the Network with the steps below.

How to forget the WiFi network:

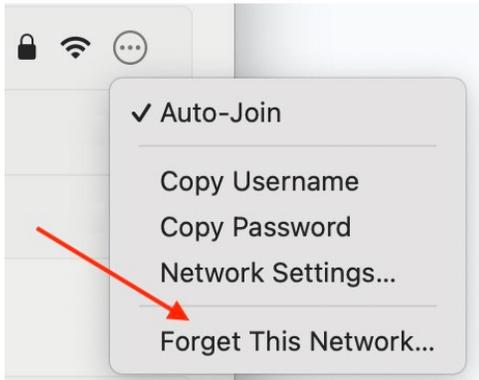
1. Find the Wi-Fi icon at the top right corner of your screen, then go to Wi-Fi Settings.



2. Under **Known Network**, you'll see **eduroam**. Click the bubble with 3 dots inside.



3. Select **Forget this network** at the bottom.



4. Follow the instructions above for “First time setup” to rejoin eduroam.