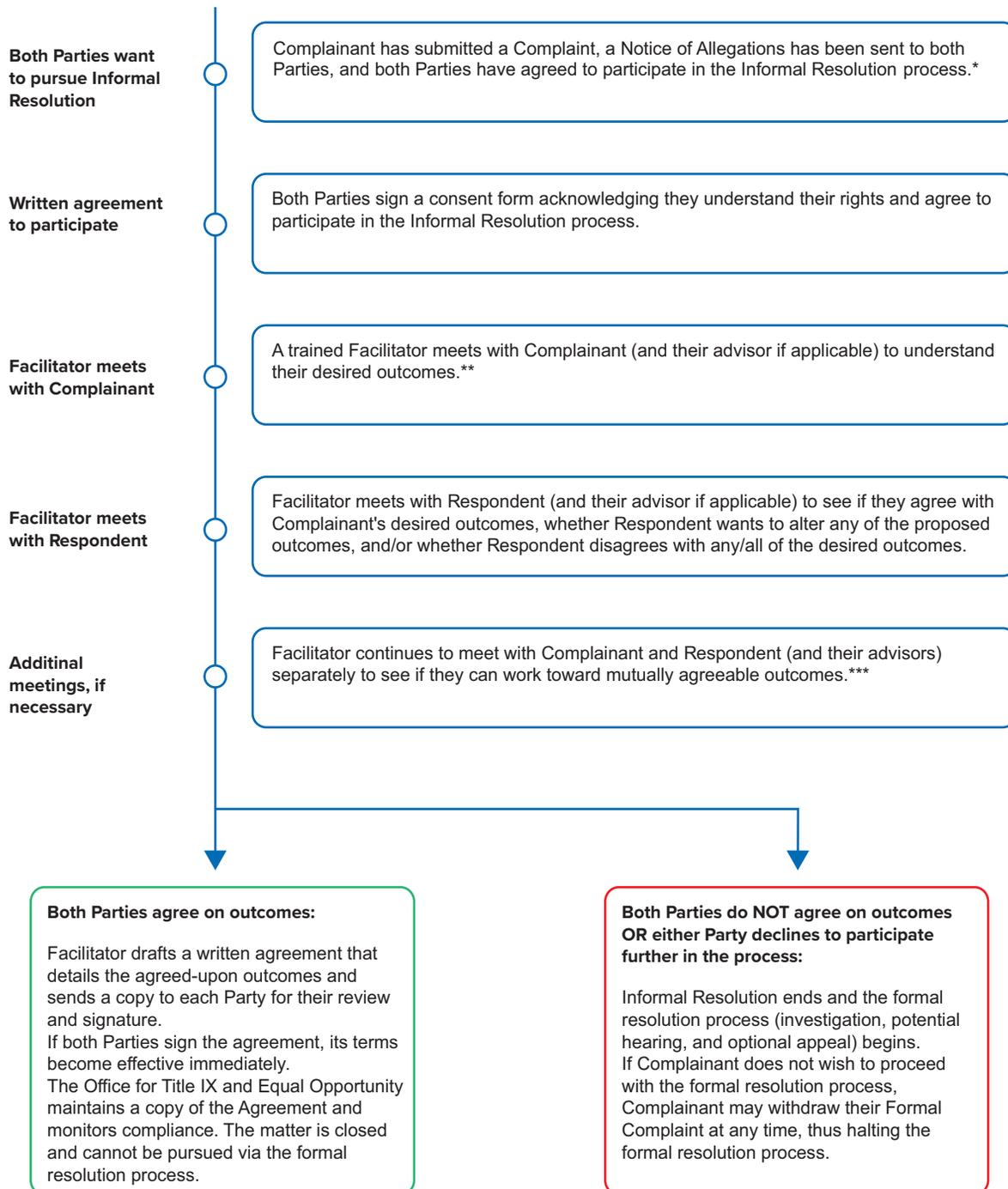


THE INFORMAL RESOLUTION PROCESS



* SJSU maintains discretion to determine whether a matter is appropriate for Informal Resolution.

** Complainant and Respondent never have to see or directly communicate with each other throughout this process.

*** At any point during the Informal Resolution Process, either Party may decide to stop the Informal Resolution Process and initiate the formal resolution process.

Communication and Support:

- The Office for Title IX and Equal Opportunity offers resources and supportive measures to both Parties throughout the Informal Resolution Process.
- Disability-related accommodations available upon request.
- The Office for Title IX and Equal Opportunity provides periodic updates to both Parties.
- The Office for Title IX and Equal Opportunity ensures both Parties comply with the Agreement between the Parties.